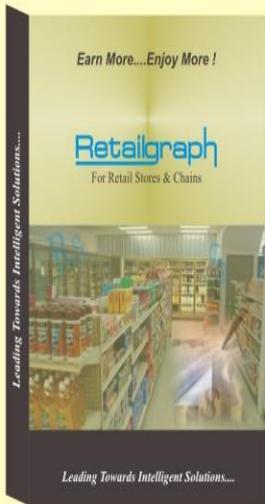
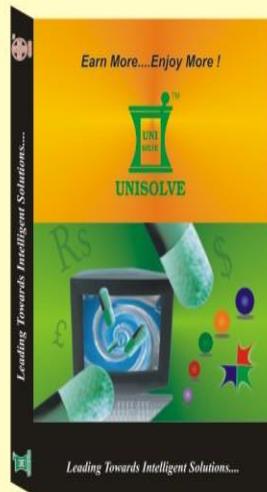


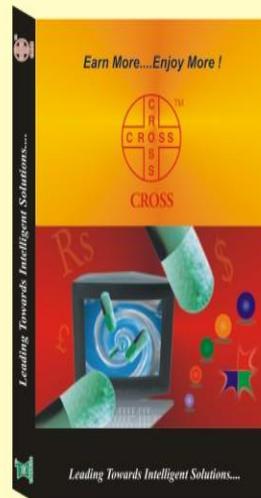
# The Best Software Solution For Retail Stores & Chains



**Retailgraph**  
For Retail Stores & Chains



**UNISOLVE**  
For Distributors & Wholesalers



**CROSS**  
For Retail Chemist Shops



**Softworld (India) Pvt. Ltd.**  
Leading Towards Intelligent Solutions...

# CROSS

For Retail Chemist Shops



## SWIL

**Softworld (India) Pvt. Ltd.**

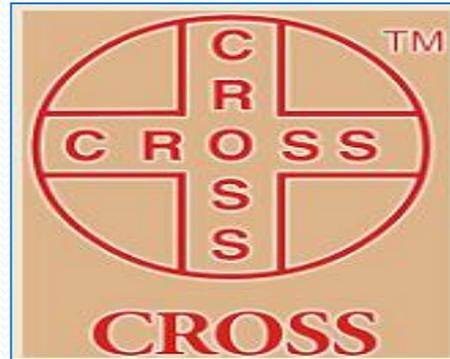
21, Behind Sunder Market, Near S.M.S. Hospital, Jaipur-4 INDIA

Customer Care { +91-141-2577600 (Alternate : +918290577600)  
+91-141-2577601 (Alternate : +919829577601)

Marketing : +91 9799999413, +91 9799999412 Fax : 0141-2571882

E-mail : [support@swindia.com](mailto:support@swindia.com) Website : [www.swindia.com](http://www.swindia.com)

*Earn More ..... Enjoy More*



*Ready to use Software Solution  
for Retail Chemists Shops*

**CROSS TRAINING GUIDE**



*Leading Towards Intelligent Solutions....*

## Vision

SWIL aims to provide state of the art IT solutions to business organizations around the globe and create an environment conducive for the development of employees, customers, shareholders, society and nation.

## Business Concept

The basic idea is to provide a complete solution to every unit in retail segment, no matter how small or large it is. A solution is available for every stage of operation, chain of depot, distributor, C&F agent, wholesaler, semi wholesaler and retail shop.



*Leading Towards Intelligent Solutions....*

## **The Company**

**Soft World India (P) Ltd.**, an ISO 9001:2000 company based at Jaipur, is pioneer in the field of software solutions for healthcare & retail segment since 1994. It is a team of experienced and highly skilled professionals providing best software services to its clients to simplify their business processes, increase efficiency in operations & improve performance.

Advance technology, well designed products, latest features, excellent services & above all “ease of use” have made SWIL the leading software company in healthcare & retail industry in India.

With strong national wide dealer network, SWIL has the unique capability to serve its clients at all geographical locations in India. Today is SWIL is proud of being a part of the family of more than 220000 satisfied clients all over India.

In addition to the support from our esteemed clients, unmatched customer support has been the key behind the success story of SWIL. SWIL’s dedicated customer care center ensures excellent services & it has been awarded ISO 9001:2000 services for its services.

SWIL is Microsoft certified partner. Our latest software solutions are on latest .Net technology supporting latest .Net platform and can be used over Internet or Local area network. We are continuously working towards providing most advanced software solution for retail & healthcare industry.



*Leading Towards Intelligent Solutions....*

## **Strengths:**

- Market leader with 22000 clients all over India
- Focus on pharmaceutical trade (Domain expertise)
- Strong Network through out the country
- Installations throughout the country (Geographical Reach)
- Strong image of the company
- Technically efficient products (Catering region wise specific requirements)
- An ISO 9001:2000 company
- On line support available at [www.swindia.com](http://www.swindia.com)
- Bringing Latest Technology to you



*Leading Towards Intelligent Solutions....*

**CROSS**

**For Retail Chemist shops**

**CROSS** is a ready to use software solution for retail chemist shops. It covers A to Z requirements of a retail chemist shop including invoicing, Ordering, Purchase, Inventory management and full-fledged financial accounting. **CROSS** is VAT /GST ready & fulfills complete requirements regarding VAT. In today's customer oriented world, **CROSS** makes it possible to serve customers in an efficient manner.

**CROSS** is the premium product of SWIL, who has more than 150 years of cumulative manpower experience in providing advanced software solutions to pharmaceutical industry & has the largest client base in pharmaceutical industry in India.

# CROSS

## For Retail Chemist shops

### Key Features

- Bar Code & Label Facility
- Substitute wise Sales
- Patient credit detail
- Checking of Purchase Bills
- Selling in Tablets and Strips
- Complete profit analysis
- Best Supplier wise Order generation
- Prescription wise sales
- Product, Suppliers & Patient quires
- Start invoicing from day one
- Control over near expiry items
- Rate calculation for L.T. Extra items
- Option for Pensioners Billing
- Supplier wise Expiry Details
- Doctor wise reports
- Export/Import of Data

# CROSS

## For Retail Chemist shops

### Key Features

- Very fast billing
- Latest Product Database
- Option to adjust sales return
- Checking of short items
- Multiple series option
- Tracking of Modified Transactions
- Invoicing - /Cash, Credit & Petty sales
- No calculation mistakes
- Stock Control
- Single entry for multiple items
- Checking of margin in M.R.P.
- Graphical Reports
- Flexibility in Stock Control
- Checking of pur. Rates and schemes



*Leading Towards Intelligent Solutions....*

## **CROSS**

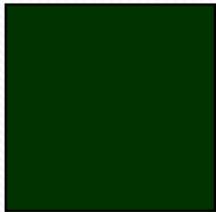
**For Retail Chemist shops**

### **Benefits:**

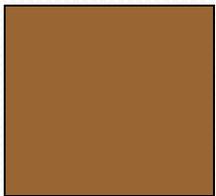
- Serve your customers in an efficient manner
- Analyze your business in terms of sales composition, margins & realization of credit sales
- Keep an eye on inventory flow
- Helps you in emphasizing on target based marketing
- Expiry/Breakage Mgmt. Leads to increased profits



*Basics of CROSS*



*CROSS is Secure*

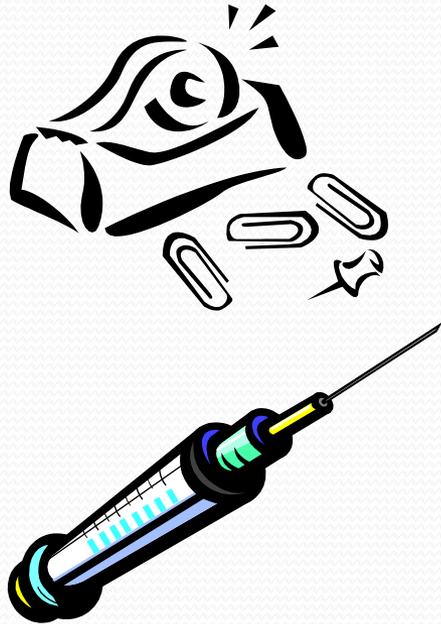


*Reports and Utility*

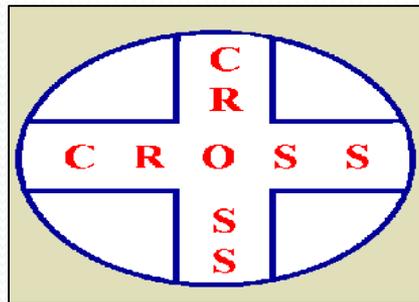


*Easy to Use*





- ★ *Sales Management*
- ★ *Purchase Management*
- ★ *Financial Management*
- ★ *Inventory Management*
- ★ *Outstanding Management*



# WHY UNISOLVE ? (INTRODUCTION)

## 1. INSTALLATION

- \*Hardware requirements
- \*System File Setting
- \*Setting up CROSS
- \*How to start
- \*Important Keys
- \*Details about the Company
- \*Setting up System Parameters

## 2. IMPLEMENTATION GUIDELINES

- \*Data Entry
- \*Data Backup
- \*Stationery
- \*Reports

## 3. MENU STRUCTURE

- \*Main Menu
- \*Sales
- \*Purchase
- \*Adjustments
- \*Reports
- \*Queries
- \*Analysis
- \*Accounts
- \*System
- \*Utility
- \*Administrator
- \*Help
- \*Exit

## Ready to Use Software Solution for Retail Chemist Shops



**CROSS**

*Earn More.... Enjoy More!*

### **Fast & Efficient Services to Patients**

CROSS offers blazing speed of billing so you can serve your customer more efficiently and in a very less time. You can further enhance your billing speed using the Bar Code facility of CROSS and can entertain more customers in the same time and increase your sales.

### **Effective Purchase Management Reduces Cost**

CROSS checks your purchase bills thoroughly & informs you if there is any difference in the calculation. It calculates everything like discount, scheme, rate, tax, deduction due on Breakage/Expiry & Resubmit etc.

### **Helps you maintain complete product range**

CROSS enables you to maintain effective level of inventory and saves you from the problems of dump & excess stock in your shop so that you can invest your money effectively while maintaining complete product range.

### **Helps you getting your claims in time**

The biggest problem of a chemist retail shop is expiry. CROSS helps you in keeping an eye on slow moving/dump & expired items so that you can timely return such items & get your claims.

### **Deal with the Best Supplier**

CROSS keeps an eye on purchase rates, discounts, schemes etc. & can let you know that which supplier can give you the best deal for a particular product. You can generate best supplier sales orders and can get the best deal.

### **Less Chances of Manual Mistakes**

CROSS is developed with high level of care at every point so that the chances of manual mistakes are minimized. It shows the balance to be returned to the customer so that you don't return means money by mistake. It also maintains the payments detail of suppliers and checks you from making payment twice against the same bill.

### **Help Customer with Options**

CROSS enables you to immediately give substitute medicine on the basis of molecule when you do not have a particular medicine in stock. You can also use this feature if the customer is asking for cheaper medicine. So there are less chances of missing sales opportunities.

### **Effective Control over pilferage**

You can have effective control over pilferage using the security systems in CROSS. It not only offers the feature of user wise rights but you can also monitor the costly items and can keep an eye on sales & purchase of such items.

### **Better Relations with Patients & Doctors**

CROSS ensures efficient services to your customers which in turn grows their satisfaction level and helps you in maintaining better relations with them. You can also maintain the profiles of the doctors and can get different doctor wise reports, which enables you to improve relations with the Doctors.

### **Freedom & Fun in life**

CROSS keeps a record of every transaction at your shop with user name, date & time so you are not bound to always sit on the cash counter. You can match the stock & cash at any point of time and can check every transaction done in your absence. In this way CROSS offers you freedom of life and saves your time.

CROSS is a ready to use software solution for retail chemist shops. It covers A to Z requirements of a retail chemist shop including Invoicing, Ordering, Purchase, Inventory management and full-fledged financial accounting. CROSS is 100% ready & 100% complete requirements regarding VBT. In today's customer oriented world, CROSS makes it possible to serve customers in an efficient manner.

## Features

### **Best for Chemist's Retail Shop**

BarCode & Label/Facility  
Substitute wise Sales  
Patient credit detail  
Checking of Purchase Bills  
Selling in Tablets and Strips  
Complete profit analysis  
Best Supplier wise Order generation  
Prescription wise sales

Product, Suppliers & Patient queries  
Start Invoicing from day one  
Control over near expiry items  
Rate calculation for L.T. Extra items  
Option for Prescriptions Billing  
Doctor wise reports  
Supplier wise Expiry Details  
Export/Import of Data

### **Best for Retail Invoicing**

Very fast billing  
Latest Product Database  
Option to adjust sales return  
Checking of short items  
Multiple series option  
Tracking of Modified Transactions  
Invoicing- Cash, Credit & Petty sales

No calculation mistakes  
Stock Control  
Single entry for multiple items  
Checking of margin in M.R.P.  
Graphical Reports  
Flexibility in Stock Control  
Checking of pur. rates and schemes

### **Best for Reports & Analysis**

Expert reports to Exact/DEF/DF/Best  
Zoom in/Zoom Out queries  
Sales/Purchase/Inventory Analysis  
Analysis of Daily/Monthly Profits

Day books & Graphical Reports  
Patient/Doctor wise sales  
Pre-order Reports  
Breakage/Expiry Analysis

### **Best for Financial Accounting**

Very easy  
PDC & Cheques/Receipts/cheques  
Complete A/c upto Balance Sheet  
Statement of Accounts  
Printing of vouchers  
Multiple company accounts  
Complete Book-keeping

Very simple to operate  
Bank reconciliation  
Cash flow statement  
Accounting Books  
Cash Book for Direct Entry  
Colourful registers & reports  
Supplier Ledger

### **What else does CROSS offer**

Multi-User LAN Support  
Data Reliability  
Multi Level Security/User wise rights  
On Line User Manual  
Online Support through Internet  
Graphical Analysis of Data

Intelligent Calculator  
Data Security  
Regular Upgrades  
Strong back-end support  
Backup/Restore facility  
User wise Log facility

*Leading Towards Intelligent Solutions....*



# SYSTEM REQUIREMENTS

To install **CROSS** your computer must meet the following minimum requirement:

<b>Processor</b>	<b>Pentium IV or above</b>
Memory	1 GB RAM (2 GB Recommended)
Free Disk Space	50 % Free Hard Disk Space
Operating System	Windows XP (SP 2) or Windows 7/8/10
Monitor	15" Color Monitor
CD ROM	32x CD ROM Drive
Screen Resolution	Minimum 1024 x 768



# CROSS Installation

Please go through following instructions carefully before you start CROSS installation:

- For Windows XP/Win7/Win8/Win10 Workstation you need to have administrator rights on your computer to install **CROSS**.
- You need to have all rights (create, write, update, modify and delete) to the application, data & configuration directory.
- Data access for **CROSS** users can be controlled through the security password provided in **CROSS**.

Installing **CROSS**:

- Insert the CD labeled “Program CD” in the CD drive of your system (The CD is auto run so **CROSS** Installation screen will appear on your screen automatically.)
- Please define the folder in which you want to install the program & Click on Continue button.
- If you want to load the demo data then please answer the question “Do you want to load Sample Data” as “Y” else answer as “N”
- Finally Click on OK Button to finish the installation.

**Program Folder:**

CROSS installation will take only few seconds. By default new version installed in \CS folder.

**Data Folder:**

By default a folder named “CS” will be created automatically and all the data files will reside in that folder.



# COMPANY INFORMATION

(India) Pvt. Ltd.  
 MS Hospital,Jaipur-4(Raj) INDIA  
 00 (Alternate:+918290577600)  
 +919829577601  
 799999412,Fax:(0141)2571882  
 \* www.swindia.com

1.1#31 Oct. 2016 (Lan Version)[ 8 Users] \*\*  
 JAIPUR Serial No. C05327

Alias	Data Dir	Books From	Books Upto	Address I
0116	0116	01/04/16	31/03/17	
NEW	NEW.	01/04/16	31/03/17	FSDDFS

View | Print | Exit | Find | Select

## How to Start?

After the installation, CS Icon is automatically created on the desktop. Please double click on the icon to start the program. After starting CS following screen will be displayed on your computer screen.

To create your firm/company, please enter all the details required in the company information & click on **OK** button.

Please remember that Company Name, Address, Station & State are important fields & can not be left blank. Your package will be registered on the basis of the information in these fields so please ensure that you enter the details properly.

Now your company should be appearing in the company table displayed in the left side of your computer screen. After selecting the company it will show you the end user agreement. You are kindly requested to go through the end user agreement & then accept the same to proceed. Now it will show you the system parameters screen, please click **OK** button & enter CSSC password to proceed.

Company window

Company: SOFTWARE WORLD (INDIA) PVT. LTD. Alias: 0116

Address For Report: ,

Admin. Password: ADMIN Confirm Password: \*\*\*\*\* Books From: 01/04/16

User Password: USER Confirm Password: \*\*\*\*\* Books Up To: 31/03/17

Data Dir: 0116 Sign Authority:

Address1:

Address2:

Station: JAIPUR Pin Code:

State: RAJ Country: INDIA

Phone1: 1111111111 Telex: 222222222

Phone2: 00000000 Fax:

Phone(R): Mobile: 9999999999

E-Mail: mmm@gmail.com

Tin: 98-568965656 Tin Date: / /

CST No: 32-89kh-565545 CST Date: / /

LIC No.(1): 98-568956-5658 LIC Date: / /

LIC No.(2): TDS A/c No.:

PAN NO: khnm-457845 Food Lic. No.:

Service Tax Reg No: CIN:

Server IP Address: Server Port Number: 0

Local IP Address: 192.168.1.145

GST No: GST Date: / /

OK | Cancel



# REGISTERING CROSS

The screenshot shows a 'Client Registration Form' window with the following fields and options:

Serial No	C05327	<input type="checkbox"/> Multiple Company
Registration Key	*****	<input type="checkbox"/> Use Security Disk
Registered to	SOFTWORLD (INDIA) PVT. LTD.	<input type="checkbox"/> Provide History
Company Name	SOFTWORLD (INDIA) PVT. LTD.	<input type="checkbox"/> Use Appolo Inv.
Station	JAIPUR	<input checked="" type="checkbox"/> Add Unisolve Menu
No. of Users	Multi User-08 Users	<input type="checkbox"/> Disable Extra Billing Option
Mobile Users	2	<input type="checkbox"/> Enable Pensioner Option
Release	CS 16.1.1	
Next AMC Date	31/03/17	
Valid Date	31/03/17	
Password		

Buttons: Ok, Exit

## Registering CROSS

After the selecting your company first time the following registration window will appear on you computer screen.

Please know your Serial No. & Registration Key with your Supplier to register your license copy & get the password.

### Benefits of Registering **CROSS**

As a registered user, you will be entitled to a host of benefits up to one year from the date of installation:

- Free Telephonic Support
- Free Online Support

For any help please call our Customer Care Centre at 0141-2577600 (8290577600), 0141-2577601 (9829577601), 0141-2573086 (9829673086) or write us at [support@swindia.com](mailto:support@swindia.com).

Please visit our website [ftp.bhiwal.com](http://ftp.bhiwal.com) for announcement on new releases and upgrades.

# Important Guidelines / An Overview



## Important Guidelines

CROSS is so easy to use that even a novice can use it very comfortable. After selecting your company, you will see all menus on your first screen.

It is as easy as other Software. Online Help & Getting Started Manual provide knowledge about the use & features of the product. It is recommended that you go through the Online Help so that you can get more benefits.

## CROSS – An overview

CROSS is ready to use software solution for retail chemist shops. It cover A to Z requirements of a retail chemists shop including invoicing, accounting. CROSS is GST ready & fulfills complete requirements regarding GST. In today's customer oriented world, CROSS makes it possible to serve customers in an efficient manner.

# KEY CHART

## Key Chart

Details of common button & associated keys are follows:

**Add**

This button is used to Add the new entry. You can also use ALT+A keys to do the same.

**Modify**

This button is used to Modify any entry. You can also use ALT+M keys to do the same.

**Remove**

This button is used to Remove a particular entry. You can also use ALT+R keys to do the same.

**View**

This button is used to View any entry. You can also use ALT+V keys to do the same.

**Print**

This button is used to Print the current entry. You can also use ALT+P keys to do the same.

**Exit**

This button is used to Exit form the entry. You can also press ESC key to exit from the entry.

**Find**

This command button is used to Find a particular entry or string in the current list. Please select the column on which you want to run the search operation.

**OK**

This button is used to Save the entry. You can also use ALT+O keys to do the same.

**Cancel**

This button is used to Cancel the entry.

~	!	@	#	\$	%	^	&	*	(	)	-	=	Backspace
Tab	Q	W	E	R	T	Y	U	I	O	P	{	}	\
Caps Lock	A	S	D	F	G	H	J	K	L	:	"	'	Enter
Shift	Z	X	C	V	B	N	M	<	>	?	Shift		
Ctrl	Win	Alt						Alt	Win	Menu	Ctrl		



# SYSTEM CONSTANT



- Master Data
- System Maintenance**
- Facilities
- System Integrity
- Import/Export
- Data Backup
- Change User
- Change Company

- Indexing
- Set Zero Tear
- Report Parameters
- Structure Verify
- File Repair
- Check Corruption
- Close Financial Year
- Reposting
- System Constant**

## CROSS

for Retail Chemist Shops

**Installation Information**

System	Defaults	Sales	Purchase	Posting	Account	Printer
--------	----------	-------	----------	---------	---------	---------

<input checked="" type="checkbox"/> Fixed Length	<input type="checkbox"/> Round Invoice Amount	<input checked="" type="checkbox"/> Direct Print counter Sales	<input checked="" type="checkbox"/> Invoice Series
<input type="checkbox"/> Item Selection By Batch	<input type="checkbox"/> Sales As Composition Retailer	<input type="checkbox"/> Negative Qty. Batch No. for Selection	<input checked="" type="checkbox"/> Other Adj.
<input type="checkbox"/> Focus On Ok Button	<input type="checkbox"/> Used Reg No For Cash Bill	<input type="checkbox"/> Allow Patients For Master Only	<input checked="" type="checkbox"/> Footer Disc.
<input type="checkbox"/> Batch Selection	<input checked="" type="checkbox"/> Allow Cancel w/o Security	<input type="checkbox"/> Allow Current Modify w/o Security	<input type="checkbox"/> Product Disc.
<input checked="" type="checkbox"/> Change Rate in Sales	<input type="checkbox"/> Lock F7 and F8 Option	<input type="checkbox"/> Add Profit Calculation option	<input checked="" type="checkbox"/> Cash Rec.
<input checked="" type="checkbox"/> Show Below min Level Qty Msg	<input checked="" type="checkbox"/> Stay Cursor on Sales Person	<input type="checkbox"/> Print Rate Inclusive of Tax	<input type="checkbox"/> Addr of Cash Pat.
<input type="checkbox"/> Patient Select By RegNo In Inv.	<input checked="" type="checkbox"/> Loyalty Card System	<input type="checkbox"/> Ask CounterSale when Empty Patient	
<input checked="" type="checkbox"/> Ask for Printing in Add Mode	<input checked="" type="checkbox"/> Auto Generate Loyalty Card No		

Initial Sales Series     Initial Sales Rtn Series   
 Round Off Date     S. Rate Calculation Basis

**Sales Invoice**

Do Not Post Series in A/C     Invoice Posting      Doctor Selection By Code  
 Hide Series(For Data Entry User)     Billing Rate      Post Product Disc in A/C

Discounted Sales Bills		Loyalty Reward Slab's Details	
Series	<input type="text"/>	Amount	
Disc %	<input type="text" value="0.00"/>	Slab 1:	<input type="text" value="0"/> <input type="text" value="0 %"/>
		Slab 2:	<input type="text" value="0"/> <input type="text" value="0 %"/>
		Slab 3:	<input type="text" value="0"/> <input type="text" value="0 %"/>
		Slab 4:	<input type="text" value="0"/> <input type="text" value="0 %"/>
		Slab 5:	<input type="text" value="0"/> <input type="text" value="0 %"/>

**Discounted Sales Returns Bills**

Series   
Disc %

Ok    Exit

**SWIL**  
**Softworld (India) Pvt. Ltd.**  
 21, Behind Sunder Market, Near S.M.S. Hospital, Jalpur-4 INDIA  
 Customer Care { +91-141-2577600 (Alternate : +918290577600)  
 +91-141-2577601 (Alternate : +919829577601)  
 Marketing : +91 9799999413, +91 9799999412 Fax : 0141-2571882  
 E-mail : support@swindia.com Website : www.swindia.com



# SYSTEM

Sales Purchase Adjustments Reports Queries Analysis Accounts System Utility Administrator Help Exit

Master Data  
System Maintenance  
Facilities  
System Integrity  
Import/Export  
Data Backup  
Change User  
Change Company

Product Information  
Stock Entry (Group-wise)  
Reconcile Op. Stock  
Prescription  
Supplier  
Discount (Supplier)  
Tax Type  
Series  
Message  
Refer By/Patient List  
Loyalty Cards  
Sales Person  
Today Reminder  
Update Reminder from Patient

**SWIL**  
Softworld (India) Pvt. Ltd.  
21, Behind Sunder Market, Near S.M.S. Hospital, Jaipur-41 INDIA  
Customer Care : +91-141-2577600 (Alternate : +918290577600)  
Marketing : +91-141-2577601 (Alternate : +919829577601)  
Marketing : +91 9799999413, +91 9799999412 Fax : 0141-2571882  
E-mail : support@swindia.com Website : www.swindia.com

Press <Alt> to activate Menu; No Client Server Mode-Server Not Defined-Server IPAddress: CS 16.1.1 CS Tuesday, Dec. 27, 2016 14:29:54

## SYSTEM

### Master Data

- \* Product Information
- \* Stock Entry (Group Wise)
- \* Reconcile Op. Stock
- \* Prescription
- \* Supplier
- \* Discount (Supplier)
- \* Tax Type
- \* Series
- \* Message
- \* Refer By\Patient List
- \* Loyalty Cards
- \* Sales Person
- \* Today Reminder
- \* Update Reminder from Patient





# SYSTEM – MASTER DATA

## GROUP

**Name-**> Enter Group Name of length 30 characters or less.  
**Group Code-**>Enter Group Code in the above field. You can't Enter duplicate Group code.

**Master Group-**> In the above field Enter the name of Master Group to which this GROUP belongs. Press Enter to display the list of valid Master Groups. You can select Master Group from this list by pressing (ENTER). If you want to Create or Modify any MASTER Group use (ALT-A or ALT-M).

**Purchase Method -**> In this field enter the purchase method type. By default **GENERAL** purchase method will appear when ever you will press enter on this field.

**LT Inclusive Products-**> In the above field Enter deduction % on LT inclusive Products for Breakage\Expiry .

**LT Exclusive Products-**> In this field Enter deduction % on LT Exclusive Products for Breakage\Expiry.

Group Code	Group Name	Master Group	Purchase Method	Add Sales Value	Expiry Deduction % LT Incl	Expiry Deduction % LT Excl	Breakage Det
***	*DEFAULT*	***	GENERAL	✓	27.00	20.00	
CAD	CADILA	CAD	GENERAL	✓	27.00	20.00	
CIPL	CIPLA	CIPL	GENERAL	✓	27.00	20.00	
CIPL001	CIPL0X1	CIPL0	GENERAL	□	29.00	22.00	
CIPL0	CIPL0X	CIPL0	GENERAL	✓	27.00	20.00	
RA	RANBAXY	RA	GENERAL	✓	27.00	20.00	
RANB001	RANBAX	RA	GENERAL	□	29.00	22.00	

Group Window

Group Name:  Code:

Master Group:  -

Sales Tax:  Purchase Method:

Purchase Tax:  Margin:

Short Name:

Add Sales Value of the Group in Sales Report

Sup. Discount Info    Cust. Discount Info

Specify Deduction % for Sales	Expiry	Breakage
LT Inclusive Products:	<input type="text" value="27.00"/>	<input type="text" value="0.00"/>
LT Extra Products:	<input type="text" value="20.00"/>	<input type="text" value="0.00"/>

Specify Deduction % for Expiry Return to Supplier

LT Inclusive Products:	<input type="text" value="0.00"/>	LT Extra Products:	<input type="text" value="0.00"/>
------------------------	-----------------------------------	--------------------	-----------------------------------

Ok    Cancel



# SYSTEM – MASTER DATA

## PRODUCT

Select following option from Main Menu

**System->Master Data->Product (Code Wise)**

or

**System->Master Data->Product(Name Wise)**

A table of all available products will be displayed on the screen. Depending upon the option selected (**Code Wise** or **Name Wise**) the list will be displayed. In case of **Code Wise**. Product List Sorted on Product Codes will be displayed and in case of **Name Wise**. Product List Sorted on Product Names will be displayed.

Now use (**ALT->A**) to create or (**ALT->M**) to Modify Product Information. After Pressing (**ALT->A**) following screen will be displayed. Logically we can divide Product Data Entry Screen into Two Parts

**(i)TOP Half of the Screen->** Shows information related with the Product.

**(ii)BOTTOM Half of the Screen->** Shows information related with the Product and Batch. In this part all Batches for the Product will be displayed , Batch No, Opening Stock, Current Stock, Expiry, MRP, Sales Rate, Trade Rate, Institution Rate and Purchase Rate are displayed in this Part.

Product Name	Prod Code	Packing	Current Qty.	Free Qty	Group Code	Group Name
BANEDRIL SYP	MBA0001	10 Caps	150	0.0000	CIPL	CIPLA
CAD012 TAB	MCA0001	10 Caps	100	0.0000	CAD	CADILA
CIPL230 TAB	MCI0002	10 Caps	188	0.0000	CIPLO	CIPOLOX
CIPOLOX TAB 20 MG	MCI0001	0	425	0.0000	CIPL	CIPLA
THYROXIN SYP	CIPL0001	10 gm	175	0.0000	CIPLO	CIPOLOX

Group	CIPLA	Category	NARCOTICS	
Product Name	BANEDRIL SYP	Code	MBA0001	
Packing	STRIP	Contains	10,000 Caps	
Case Lot	1	Print Order	2	
Sales Tax	SV0	Purchase Tax	PV0	
Barcode	0	Disc Adj(+/-)	0.00	
UPC		Discontinue Date	/ /	
Generic Name	ALPRAZOLAM	Schedule	H1	
		Octroi Per Unit	0.0000	

Batch No.	Qty	Free Qty	Total Curr Qty	ExpDt	MRP	Trade Rate	Sale Rate
BNJH01	55	0.0000	205	/	125.00	0.00	122.00
BHNGU01	125	0.0000	125	12/20	125.00	122.00	122.00
MIGH0012	100	0.0000	100	12/18	125.00	0.00	122.00
HGMJ0125	150	0.0000	150	12/18	125.00	0.00	122.00
<b>Total -&gt;</b>	<b>4</b>	<b>430</b>	<b>0.00</b>	<b>580</b>			

INST Rate	122.00	Sales Tax	SV0	Purchase Tax	PV0	LT	Barcode	999000000008	
Purchase Rate	120.00	Net Rate	120.00	TPR	0.00	Excise Duty	0.0000	Mfg Dt	/ /
Mfg. Code	CIPL	Stock Date	06/12/16	Inactive		Shift+F2->Item Desc	F3->Attributes	F5->Exp/Birk Op. Stock	

Ok | Cancel | Add | Modify | Remove | Find



# SYSTEM – MASTER DATA

## Stock Entry

You can create new product with opening stock from this option .

Stock Entry

Group: RAN | RANBAXY | Sales Tax: SV0 | Purchase Tax: PV0

Enter: Stock & Rates | Stock Date: 01/04/16 |  Generate Product Code

Code	Name	Strip Size	Packing	Opening Qty	LT
RAN001	CROSIN SYP	1.000	1*DEFAULT	150	✓
RAN002	BANEDRIL SYP	1.000	1*DEFAULT	200	✓

Ok Cancel Add Modify Remove Find

Invoice Lock Detail

Supplier Code	Category Code	Master Group Code	Group Code	Product Code	Batch
	BAN				***

Invoice Lock

Party: R001 | RAGHU

Category: |

Master Group: |

Group: |

Product: MBA0001 | BANEDRIL SYP

Batch: | \*\*\*

Ok Cancel

Add Modify Remove View Print Exit Find



# SYSTEM – MASTER DATA

Reconcile Op.Stock

**RECONCILE OPENING STOCK**

Product Code : TAL032 : |1-AL TAB [1\*10TAB] Packing : 10 TAB  
 Reconcile Date: 11/01/17

Batch No.	MRP	Exp	Current Stock As Per Computer Strip - Tab	Current Stock Actual Strip - Tab	Total Stock Adj. Strip - Tab
LAT5101	9.50	/	0 - 0	0 - 0	0 - 0
LAT5112	9.50	/	0 - 0	0 - 0	0 - 0
LAT5121	9.50	/	0 - 0	0 - 0	0 - 0
LAT6011	9.50	/	0 - 0	0 - 0	0 - 0
LAT9011	11.50	12/10	1 - 0	1 - 0	0 - 0
LAT9021	11.50	01/11	1 - 7	1 - 7	0 - 0
LAT9032	11.50	02/11	2 - 0	2 - 0	0 - 0
GST14053	18.00	04/16	0 - -2	0 - -2	0 - 0
			41 - 8	41 - 8	0 - 0

**STOCK RECONCILIATION**

**Stock Reconciliation** is the process of counting and evaluating **stock-in-trade**, usually at an organizations year end in order to value the total **stock** for preparation of the accounts. In this process actual physical **stocks** are checked and recorded in the system.



# SYSTEM – MASTER DATA

Prescription Information

Name: KISHORE LAL    Code: KL001    Number of Days: 1

Product Code	Product Name	Packing	Multiply With No. of Days	Qty1	Qty2
MCA001	CAD012 TAB	10 Caps	✓	14	0.00
MBA001	BANEDRIL SYP	10 Caps	✓	1	0.00
CIPLO001	THYROXIN SYP	10 gm	✓	14	0.00

Ok Cancel Add Modify Remove EInd

### Prescription Entry

You can create prescription as per your requirement. In this entry you select product with daily consumptions which is multiply with days. It can help when you generate sale invoice after using this option it ask you the number of days for generate sales invoice. And with single click you can make complete bill. This option is very useful for your regular customer and seasonal diseases & also for OT medicine.

Prescription Information

Prescription Code	Prescription Name
KL001	KISHORE LAL
R001	RAJEEV

Add Modify Remove View Print Exit EInd Remind



# SYSTEM – MASTER DATA

Group Code	Party Code	Party Name	Credit Disc.	Less
CIP	S	SUPPLIER	10.00	

Discount Master(Supplier)

Party: [ ] Discount: 0.00  
Group: [ ] Less By: 0  
Product: [ ] Use F4 To View List

Ok Cancel

**DISCOUNT MASTER (SUPPLIER)**

Select following option from Main Menu

**System->Master Data->Discount(Supplier)**

If you wants to give Cash/Credit/Less by discount for this supplier . This feature is very useful for giving the Discount to supplier.







# SYSTEM – MASTER DATA

**Edit Tax type information**

Applicable For:  Sales  Purchase

Within State: Tax type: VAT, Tax Rate: Vat2 14.50%

Inter State Form type: [ ], Tax Rate: [ ]

Tax Type For VAT

Tax Code: SV2, Description: VAT 14.50%

Posting A/c: Sale/Purchase: SALES OF 14.50% TAXABLE GOODS, Returns: SALES RETURN-NOT IN TAX PERIOD

Breakage: BREAKAGE CLAIMS ALLOWED, Expiry: EXPIRY CLAIMS ALLOWED

Commodity: [ ], Schedule No.: [ ], Schedule SR No.: [ ]

% Rate	Description	Posting A/c	<input type="checkbox"/> Before Disc	<input type="checkbox"/> on MRP	<input type="checkbox"/> on Free
I.C. Rate: 0.00000	I.C. [ ]	[ ]	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tax Rate: 14.50000	VAT [ ]	OUTPUT TAX 14.50%	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
SC Rate: 0.00000	Surcharge [ ]	[ ]	<input type="checkbox"/>	SC Applicable On: Tax Value	<input type="checkbox"/>
Addl SC Rate: 0.00000	Addl Surcharge [ ]	[ ]	<input type="checkbox"/>	Addl SC Applicable On: Tax Value	<input type="checkbox"/>

If Tax is Applicable on Net Rate, Charge Free Qty. Tax on Gross Value

When Tax is on MRP, Charge Tax on MRP + IC

Rate Inclusive in Tax

Reduce Billing Rate By: 0, Form: [ ]

Reduce Discount in Sales By: 0.00000,  of MRP

Tax For InterState Transaction: [ ]

Tax For Non Tin Party: [ ]

Reduce MRP for LT Inclusive Items for Calculation of Tax/IC (if on MRP) by %: 0.00000

Reduce for LT Extra Items Also

Promotional Rate to be charged on Free Goods when Tax is included in Sales Rates: 0.00000 % of MRP

Ok Cancel

**Tax List**

Tax Type	Schedule No.	Description	Tax Type for VAT	Schedule SR No. For Vat Forms	Item Description for VAT Forms (Commodity)	Posting A/c	R.S.T. Rate	C.S.T. Rate
C21		CST 2% ( 5	<input type="checkbox"/>			PC2S1	2.0000	0.0000
C22		CST 2% (14	<input type="checkbox"/>			PC2S2	2.0000	0.0000
C30		CST 3% (TF	<input type="checkbox"/>			PC4S0	3.0000	0.0000
C31		CST 3% ( 5	<input type="checkbox"/>			PC4S1	3.0000	0.0000
C32		CST 3% (14	<input type="checkbox"/>			PC4S2	3.0000	0.0000
PC1		5.00% Com	<input checked="" type="checkbox"/>			PVAT1C	0.0000	0.0000
PR1		MRP 5.00%R	<input checked="" type="checkbox"/>			PVAT1R	5.0000	0.0000
PR2		MRP14.50%R	<input checked="" type="checkbox"/>			PVAT2R	14.5000	0.0000
PV0		EXEMPTED	<input checked="" type="checkbox"/>			PVAT0	0.0000	0.0000
PV1		VAT 5.00%	<input checked="" type="checkbox"/>			PVAT1	5.0000	0.0000
PV2		VAT 14.50%	<input checked="" type="checkbox"/>			PVAT2	14.5000	0.0000
SC1		5.00% Com	<input checked="" type="checkbox"/>			SVAT1C	0.0000	0.0000
SC2		14.50% Com	<input checked="" type="checkbox"/>			SVAT2C	0.0000	0.0000
SM1		MRP 5.00%T	<input checked="" type="checkbox"/>			SVAT1M	5.0000	0.0000
SM2		MRP14.50%T	<input checked="" type="checkbox"/>			SVAT2M	14.5000	0.0000
SR1		MRP 5.00%R	<input checked="" type="checkbox"/>			SVAT1R	5.0000	0.0000
SR2		MRP14.50%R	<input checked="" type="checkbox"/>			SVAT2R	14.5000	0.0000
SV0		EXEMPTED	<input checked="" type="checkbox"/>			SVAT0	0.0000	0.0000
SV1		VAT 5.00%	<input checked="" type="checkbox"/>			SVAT1	5.0000	0.0000
SV2		VAT 14.50%	<input checked="" type="checkbox"/>			SVAT2	14.5000	0.0000

Add Modify Remove View Print Exit Find

## TAX TYPE

Select following option from Main Menu

**System->Master Data->Tax Type**

**Sales Tax->**Specify the Sales Tax applicable on the Product or press (Enter) to display a valid list of Tax Structures and Select a valid Tax Type from this list. If you want to create a new Tax Structure Press (Alt-A) when list is displayed.

**Purchase Tax ->**Specify the Purchase Tax applicable on the Product.





# SYSTEM – MASTER DATA

## LOYALTY CARDS

This option is used for an identity card issued by a retailer to its customers as part of a consumer incentive scheme, whereby credits are accumulated for future discounts every time a transaction is recorded.

Card No.	Name	Mobile	E-Mail	Address1	Address2	Address3
123456789	KHURANA	111111111				
3053272614940830	KAMLESH	9797979797				

Card No.:	<input type="text" value="123456789"/>		
Holder Name:	<input type="text" value="KHURANA"/>		
Mobile No.:	<input type="text" value="111111111"/>	E-Mail ID:	<input type="text"/>
Age:	<input type="text" value="0"/>	Sex:	<input type="text" value="Male"/>
Date of Birth:	<input type="text" value="11/11/11"/>	Marriage Anniversary:	<input type="text" value="10/10/16"/>
Address1:	<input type="text" value="HOUSE NO. 24,"/>		
Address2:	<input type="text" value="HOUSE NO. 24,"/>		
Address3:	<input type="text" value="HOUSE NO. 24,"/>		
Station:	<input type="text" value="JAIPUR"/>	Locality:	<input type="text" value="/IDHYADHAR NAGAR"/>
Pincode:	<input type="text" value="302006"/>		
<b>Family Member Detail</b>			
Member1:	<input type="text" value="KIRAN"/>	Member2:	<input type="text" value="NIKHIL"/>
Member3:	<input type="text"/>	Member4:	<input type="text"/>
Member5:	<input type="text"/>	Member6:	<input type="text"/>
<b>Loyalty Detail</b>			
Opening Balance:	<input type="text" value="0"/>	Current Balance:	<input type="text" value="0"/>



# SYSTEM – MASTER DATA

## SALES PERSON

Select following option from Main Menu

**System->Master Data->Sales Person**

**Sales Person->**You can create a Sales Person from this option & define commission based on Cash & Credit.

**Sales Person Information**

Code: D01  
 Name: SANDEEP  
 Address:  
 Station: JAIPUR  
 Posting A/c:  
 Credit Days: 0 Overdue Days For Warning: 0  
 Credit Limit: 0.00  
 Mobile:  
 Email:

Commission Based on: Value Basis Date Basis  
 Sales  Payment  Net Bill Value  Product Value  Due Date  Bill Date

Specify Comm. Rates(Sales Basis)  
 Cash: 0  
 Credit: 0  
 Sales Return: 0

Specify Comm. Rates,if Payment Received  
 Within 10 Days 0.00 %  
 Within 20 Days 0.00 %  
 Within 30 Days 0.00 %  
 Unpaid Bills: 0.00 Sales Return: 0.00

Ok Cancel

## REMINDER

Select following option from Main Menu System->Today Reminder

**Reminder->**You can create a new entries which is noted down in diary like to received pending payment to particular person. Birth date & Marriage Anniversary mention in the same & when open s/w then it's show this type of messages.

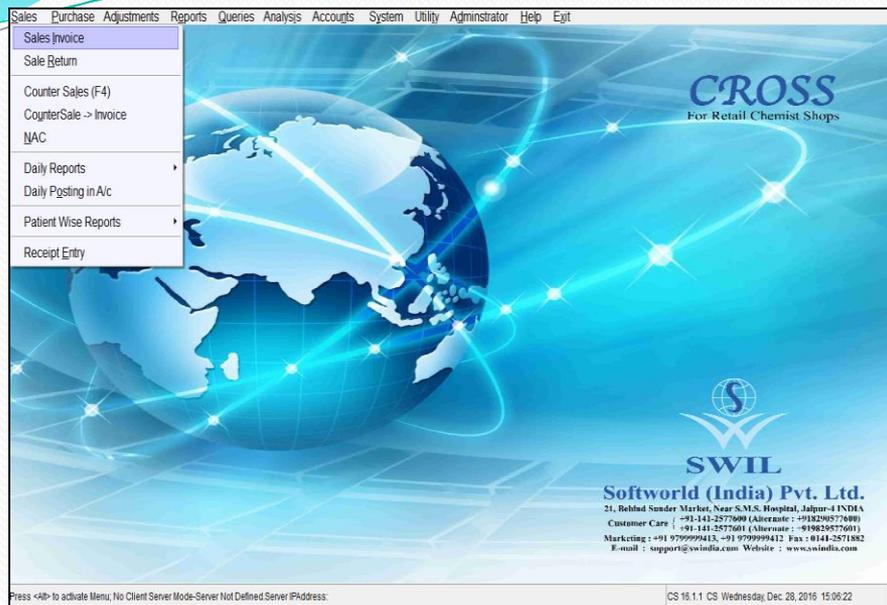
**Reminder List**

Remarks	Patient Name
TAKE DUE PAYMENT	KAMAL
	KAMAL

**Reminder Information**

Patient Name: KAMAL  
 Prescription: RAJEEV  
 Invoice No.: 1  
 Remarks: TAKE DUE PAYMENT  
 Day: All Days Month: All Months Year: 2016

Ok Cancel



## SALES

- \* Sales Invoice
- \* Sales Return
- \* Counter Sales
- \* Counter Sales (Invoice)
- \* NAC
- \* Daily Reports
- \* Daily Posting in A/c
- \* Patient wise Reports
- \* Receipt Entry

## SALES

In **CROSS** you have different series for smooth Sales of your goods. It gives you a blazing speed of invoicing. You can use Sales Invoice as per your requirement.

You can also adjust breakage/expiry or pending credit/debit replacement notes while making invoices.

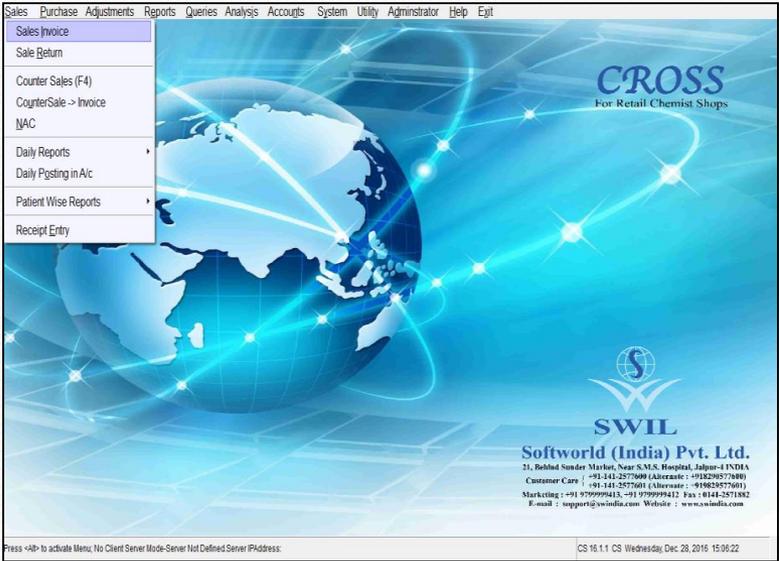
You can create Credit/Debit Notes using **Sales Return** option for Breakage/expiry. Sales Return, Price Difference etc. It will automatically give the warning message about pending Sales Return Notes, while making the Sales/Purchase Invoice, Sales/Purchase Replacement, Sales /Purchase Credit/Debit Notes of that party.

You can also enter all the receipts from the patients using Receipt Entry option. You can enter all the receipts in Bill by Bill, Statement or other categories.

Besides the Sales Menu also has the options to print Check List of Invoices & Cancelled Bills, Daily Sales Report, Product wise Sales Report.



# SALES



## SALES INVOICE

Select following option from Main Menu  
 First time new invoice will be created. If you come out from the screen a table of all invoices will be displayed .  
 Use <Alt-A> to Add new Invoice  
 <Alt-M> to Modify existing Invoice  
 <Alt-R> to Delete (Remove) Invoice  
 <Alt-P> to Print Invoice  
 Press <Alt-R> then <N> then <Y> to cancel Invoice.

Sales invoice Data Entry Screen also divided into two parts:->

- (a) **Top Half of the Screen->** Shows information related with the Invoice no., Invoice Date, Patient Name , Prescribed By.
- (b) **Bottom Half of the Screen->** Shows Information related with Products of the Invoice will be entered. Product Name , Batch No., Expiry, Qty, Rate, Discount, Amount. Are displayed in this part.

**Note :** You may enter the sales return to adjust in current invoice by pressing F5 key and to adjust already entered sales return in Sales Return Master.

Sr	Invoice No.	Date	Prescribed By	Net Amount	Cash Received	Other (\$)	Sales Person	Due Date	Time	Discs	Discount	billrate	Inc.3	randiff	Patient name
A	1	28/11/16	DK	255.00	255.00	0.00		/ /	15:06	0.00	0.00	S	0.00	0.00	CCU
A	3	05/12/16	CANCL	0.00	0.00	0.00		/ /	16:59	0.00	0.00	S	0.00	0.00	DSFDF
A	4	08/12/16	DK L	0.00	0.00	0.00		/ /	12:37	15.00	0.00	S	0.00	0.00	FDFAFAP
A	5	09/12/16	ZZZZZZZ	0.00	0.00	0.00	001	/ /	11:35	0.00	0.00	S	0.00	0.00	JSG1SGF3 SGFHG
A	6	14/12/16	DK	0.00	0.00	0.00		/ /	10:44	0.00	0.00	S	0.00	0.00	CCU
A	7	15/12/16	DK	0.00	0.00	0.00		/ /	10:27	0.00	0.00	S	0.00	0.00	DSFS DFH



# SALES

## SALES RETURN

Received medicine from patient and create a sales return entry.  
You can adjust this in sales invoice or adjust in account or return cash also

Entry No: T - 1 Date: 27/12/2016

Posting:  Return Cash  Adjust in Invoice  Account

27/12/2016 Remark: SSSSSSSSS

sch No	Tab	Tab	MRP	Disc%	CST sur	LT	LT%	Net Rate	Amount
SF	10	0	100.00	0.000	0.00	I	0.00	100.00	1000.00
S1001	15	0	650.00	0.000	0.00	I	0.00	650.00	9750.00

5.00% 25 0 10238.09

Detail Disc: 0.00 Disc: 0.00%

Tax Amount : 511.91

Others(+): 0.00

Net Amount : 10750.00

Cash Paid : 0.00

Ok Cancel Add Modify Remove Find

Net Amount	GR	Inv Sr	Inv No/ Ref No	Ref Date	Ctr Adj	Cash
10750.00	R		09859	27/12/2016	0.00	

Add Modify Remove View Print Exit End



# SALES



**COUNTER SALES**

Counter sales the men and women who sell products and services directly to the public in retail stores without prescription .

Exp.	Bill Qty	MRP	Disc%	NetRt	Amount
12/20	0- 5	100.00	0.00	100.00	50.00
	0- 2	100.00	0.00	100.00	1.00
12/21	0- 3	650.00	0.00	650.00	9.75
CF 200 0 10SHELF: Total					57.78
LTrt% :I 0.00					
MP: 650.00 TPR: 0.00 Net Amount					60.75

Delete:Del; Exit:Esc; Print:Ctrl-P; Search:?

**N.A.C**

This option is for which medicine are not available on Govt. medical shops and take out side and this is for Government employees



# SALES



**DAILY REPORT**

This option to see particular date range how much product sale. In daily report to see bill wise detail. Also see cancel bill detail.



**PATIENT WISE REPORT**

This option to see patient detail with due payment detail. Also Patient wise Account Statement



## RECEIPT ENTRY

This option is used to enter all the credit & cheque/DD received by us.

**Invoice No. & Date :** Invoice No. generated automatically

**Party Name:-** Enter party name from which we have received payment.

**Cash/Bank A/c :-** Enter Cash A/c in case of cash receipts otherwise enter Bank A/c for Cheque/DD.

**Rebate A/c:-** Enter the A/c in which rebate is going to be posted.

**Interest A/c:-** Enter the A/c in which interest is going to be posted.

We can categorize the receipt in following three types:-

**Cash Recd. Amt.:-** Enter the amount received from the party.

**Rebate:-** Enter the Rebate amount.

**Interest: -** Enter interest amount in this field received by the customer.



# PURCHASE



## PURCHASE

You can enter your Purchase Invoice using **Purchase->Invoice** option. Please ensure that your purchase amount is exactly matching with your purchase invoice amount.

If you have received a challan then you can use **Purchase->Challan** option to enter the same. It will automatically give you the warning message about pending challans while entering purchase invoice of that supplier. You can also clear multiple challans in the same purchase invoice.

You can create the order to supplier using **Order Form** option. It can automatically create the supplier wise order based on Last Sales, Given Qty or Minimum Qty. You can also define the order quantity ratio in the order form. You can also convert Purchase Order in Purchase Challan/Invoice and maintain the pending purchase order also.

## PURCHASE

- \* Purchase Invoice
- \* Purchase Challan
- \* Purchase Order
- \* Daily Report
- \* Import Purchase (CSV)
- \* i-Purchase



# PURCHASE



## PURCHASE INVOICE

First time new invoice will be created. If you come out from the screen a table of all invoices will be displayed .

Use <Alt-A> to Add new Invoice  
<Alt-M> to Modify existing Invoice  
<Alt-R> to Delete (Remove) Invoice  
<Alt-P> to Print Invoice Press <Alt-R> then <N> then <Y> to cancel Invoice.

Purchase invoice Data Entry Screen also divided into two parts:->

(a) **Top Half of the Screen**-> Shows information related with the Purchase Invoice no., Invoice Date, Bill No., Bill Date, Bill Amount, Due Date, Disc, Supplier Name

(b) **Bottom Half of the Screen**-> Shows Information related with Products of the Purchase Invoice will be entered. Product Name , Batch No., Expiry, Qty, Mrp, Rate, Discount, Amount. Are displayed in this part.

SWIL CRM MEDICALS 11/01/2017 15:17 (Active User: ADMIN Internet:Inactive User Rights:Yes Access:No)

Sales Purchase Adjustments Reports Queries Analysis Accounts System Utility Administrator Help Exit

Purchase Invoice

**PURCHASE INVOICE**

Entry No. A 3536 Date : 08/06/16 Code : MM D.L.No. : JPR95-372-73  
 Bill No. : 5641 Date : 08/06/16 Name : MUKESH MEDICALS  
 Bill Amount 3494.00 DueDt: 08/06/16 Place : JAIPUR  
 Disc%: 0.000 cash/cRedit/cHeque : c CurBal: Disc>Less By %

Product Name	BatchNo	CHRGD	FREE	RATE	TAX	Disc%	Amount
SKINSHINE CREAM [1*15]	E16214	3.00	0.00	24.75	Pvl_4	0.00	74.25
DERMIS CREAM [1*15GM]	HE520A	5.00	0.00	14.70	Pvl_4	0.00	73.50
CIPRO-CF 15G. CREAM	A295	3.00	0.00	14.00	Pvl_4	0.00	42.00
TOCODERM 15GM CREAM	RH265	4.00	0.00	19.00	Pv2_3	0.00	76.00
CLOCIP CREAM-15GM.	L5144	3.00	0.00	12.50	Pvl_4	8.00	37.50
OMNIGEL GEL 75GM.	CC165	1.00	0.00	71.10	Pvl_4	8.00	71.10
CLINSOL GEL 15GM.	DPA6001	1.00	0.00	23.05	Pvl_4	8.00	23.05
DERMITEM-OC CREAM [1*	D599	3.00	0.00	18.50	Pvl_4	8.00	55.50
CEFLOX E/E DROP	FCCB0-0	3.00	0.00	7.80	Pvl_4	0.00	23.40
EVAMORE-SPF-50 LOTION	LC-86	1.00	0.00	82.00	Pvl_4	5.00	82.00
IBUVON SYP [1*60ML]	WSB1603	2.00	0.00	11.10	Pvl_4	8.00	22.20
PICOLAX SYRUP [1*100M	AKL-672	1.00	0.00	22.05	Pvl_4	0.00	22.05
CHESTON-COLD SYRUP*60	ABL5107	5.00	0.00	14.95	Pvl_4	8.00	74.75
NORPEX-BT TAB. [1*10AB	MTNB-15	3.00	0.00	15.90	Pvl_4	0.00	47.70
SCRABIC SOAP	SPL-062	2.00	0.00	25.35	Pvl_4	0.00	50.70
BRITE CREAM [1*20GM]	HE520A	3.00	0.00	28.50	Pvl_4	8.00	85.50

Items: 31—Conv.Factor: 1—Margin: 73.82% 0.00  
 Less By % : 0.00 Sch.Disc: 0.00% LotDisc: 0.00  
 Prod.Cd:JGE0001 NetRt: 17.02 MRP : 65.00 LTI : 0.00%  
 TPR : 0.00 S.Rate: 65.00 NetDisc: 8.00% Expiry 08/17|NetAmt 3494.00  
 ChIn.No: F=List of Function Keys.  
 Add: + at Last record; Edit: < ; Delete:Del; Exit:Esc ; Print:Ctrl+P ; Search:?

CS 16.1.1 CS Friday, Dec 30, 2016 12:03:36



# PURCHASE

## PURCHASE CHALLAN

This option is used to enter the stock received on challan from our supplier. The pending challan of that particular supplier are displayed before we can clear the same by selecting the entries one by one.

## PURCHASE ORDER

This option is used to place the purchase order to the supplier. We can enter our product wise requirement in this option & can sent the print out of purchase order to our supplier.

Sales Purchase Adjustments Reports Queries Analysis Accounts System Utility Administrator Help Exit

Purchase Order

Document Name : ORDER FORM

Entry No. : A 1 Date : 30/12/16 Code : S  
Name : SU

REF. NO. : 478 Date : 30/12/16 Address :

Valu Reorder Parameter

Prod Reorder By Last Sale  
Consider sale of last 30 Days  
Consider Min Stock Level 10 days Sales  
Include Nil Sale Products. N  
Reorder Qty == Sales x 1.00 - C  
Supplier SUPPLIER  
Create Groups From Disc. Master Y  
Selected Product Y  
consider Prescription Y

Company's List  
CIPLOX

Prod Less 0.00% =  
TOTAL ITEMS : TOTAL AMOUNT :

?=Range ←=selone Ctrl-I=Invert \*=selAll Ctrl-U=DeseAll ALT\_F10=Done Ctrl-S=Find  
Sr : % 0.0



# PURCHASE



- ### DAILY REPORTS
- \* Check Purchase Bills
  - \* Check List (Date Wise)
  - \* Check List (Product Wise)
  - \* Check List (Supplier Wise)
  - \* Daily Purchase Report
  - \* Challan Summary
  - \* Supplier Ledger

Page No.1    Daily Purchase report From 01/04/16 To 03/01/17    Jan 3,2017

Date	CASH			CREDIT			TOTAL	
	Purchase	Counter Purch	P. Return	Purchase	P. Return	Purchase		
28/11/16	12000.00	0.00	0.00	12000.00	0.00	0.00	12000.00	
Nov '16	12000.00	0.00	0.00	12000.00	0.00	0.00	12000.00	
<b>Daily Purchase Report</b>							0.00	12000.00

Enter Upto Hang: From: 01/04/16 Up To: 03/01/17

1. Invoice Range  
Series(Empty for All)    A    From: 1    To: 2

2. Purchase Return Range  
Series(Empty for All)       From: 0    To: 0

3. Replacement Note Range  
Series(Empty for All)       From: 0    To: 0

Output to:  Screen     Printer     File     Cmd     HTML

Options    Setup    OK (Alt-O)    Exit (Alt-X)

### DAILY REPORT

In these report we can see daily Purchase entry activities like Purchase Date wise, Product Wise & Supplier Wise.



## ADJUSTMENT

This menu has all the options related with adjustment entries.

You can create Return to Supplier entry using **Purchase Return** option for Breakage, expiry, purchase return etc. UNISOLVE maintains the stock of all the breakage/expiry received from customers. Please click on Collect Brg./Expiry option to create the Purchase Return entry automatically. It will automatically give the warning message about pending Purchase Return entries, while entering the Purchase Invoice of that supplier.

Options like **Surplus, Shortage & Shortage/Surplus Adjustment** can be used to match computer's stock with physical stock.

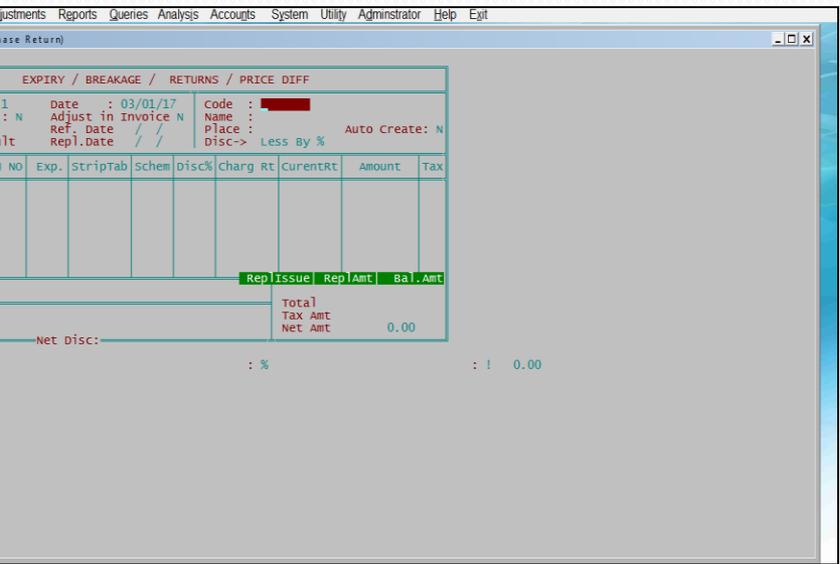
You can use **Hold & Release** option to hold the sales of any batch.

## ADJUSTMENT

- \* Purchase Return
- \* Return For Replacement
- \* Shortage / Surplus
- \* Hold & Release

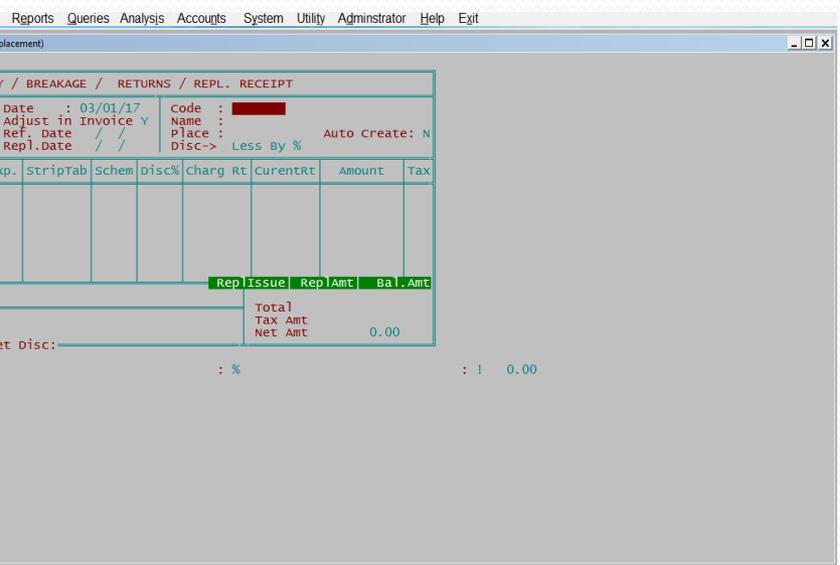


# ADJUSTMENT



**PURCHASE RETURN**

Purchase return to supplier take only return to supplier and it is worked as pending. These all entries are available in Purchase Invoice, It is not able to post in Accounts.



**PURCHASE REPLACEMENT**

This option is used for Replacement and it will not available for adjustment. And entry date is working as replacement date.



# ADJUSTMENT

(SURPLUS)

SHORTAGE/SURPLUS

1 Date : 03/01/17

Batchno	Cur. Stock Strip	Actual Stock Strip	Adjustment Strip	+ -	Amount (MRP+LT)
	0	0	0	0	0.00

Items: 0

Purc. Rate 0.00 Net Rate 0.00 Totalamt: 0.00  
 Sale Rate 0.00 LT 0.00 Exp / Conv. Factor 0

: U : 0.00

Add:- at Last record; Edit:<F2>; Delete:Del; Exit:ESC ; Search:?

**SURPLUS**

This option is used for stock adjustment .  
 Whenever we take physical stock & compare it with the stock in the computer. Using this option we can increase our stock to match with the current physical stock.

**SHORTAGE**

This option is used for stock adjustment .  
 Whenever we take physical stock & compare it with the stock in the computer. Using this option we can decrease our stock to match with the current physical stock.

Queries Analysis Accounts System Utility Administrator Help Exit

HOLD & RELEASE

03/01/17

Batchno	Cur. Stock Strip	Hold Qty Strip	Amount (MRP+LT)

Net Rate LT Exp Totalamt: Conv. Factor

: D : 0.00

**HOLD & RELEASE**

This option is hold any batch. Holding any batch will stop its sale. Some times due to some reason like bane any batch from company or government. We have to stop the sale of that batch . After doing the entry of that batch using this option, stock of that batch will become nil.



# REPORTS



## REPORTS

**CROSS** provides you a wide range of reports related with Sales, Outstanding, Inventory, Price Lists, Expiry/Breakage/Returns, Adjustments, VAT & many more.

You can generate these reports on different parameters like company wise, product wise, batch wise, Patient wise, Doctor wise, Product Type wise etc.

Besides taking the report on screen/printer you can also take the report on Grid. In report on grid you can add or delete a particular column from the report & print the same. You also have the option to email the reports directly.

You can export the reports to Excel, Text or DBF format & can further do the calculations/corrections in that format.

You can also see or print the value column in decimals, Rupees, Thousands, Lacs or Crores as per your requirement. To use these features please select **Option** button when report parameters are displayed.

## REPORTS

- \* Sales & Stock Statement
- \* Sales & Stock Statement (Summary )
- \* Price List
- \* Sales Analysis
- \* Product Wise Stock
- \* Stock Report
- \* Reorder Report
- \* Expiry/Breakage/Purchase Ret. Detail
- \* Sales Return
- \* Vat Forms



# REPORTS

Sales Purchase Adjustments Reports Queries Analysis Accounts System Utility Administrator Help Exit

**CROSS**  
For Retail Chemist Shops

**SWIL**  
Softworld (India) Pvt. Ltd.  
Behad Sander Market, Near S.M.S. Hospital, Jalpur-4 INDIA  
Phone : +91-141-2577000 (Alternate : +918290577000)  
Customer Care : +91-141-2577601 (Alternate : +918829577601)  
Marketing : +91 9799999415, +91 9799999412 Fax : 8141-2571882  
E-mail : support@swindia.com Website : www.swindia.com

**Sales & Stock Statement**

Enter Date Range  
From: 01/04/16 Up To: 28/11/16

Print COMPANY / Product Detail [Product Detail]

Print COMPANY / Product Code  
 Print Product (MRP,SALES,PUR.Rates)  
 Print Purchase / Sale Return Column  
 Print Stock Adjustment Column  
 Print Product Qty/Value/Both Column

Opening & Closing Stock Valuation on  
Valuation of Sales Column on  
Valuation of Purchase Column on

Printing Order of Products  
 Print Only Closing Stock  
 Print Min. Order Level  
 Print NIL Transaction products

Only Qty Columns  
Purchase Rate  
M.R.P  
Purchase Rate  
COMPANY-wise  
 Print Net Purchase Value  
 Print Shelf Id Column

Product Name Width 20 [Master Group] [Group]

Output to  
 Screen  Printer  File  Grid  PDF

[Options] [Setup] [OK (Alt-O)] [Exit (Alt-x)]

**SALES & STOCK STATEMENT**

Sales & Stock Statement is very useful report of the system. In this report we can see all sale with stock .

SOFTWORLD (INDIA) PVT. LTD.

Page No.1 Sales & Stock Statement (From 01/04/16 upto 28/11/16) Jan 4, 2017  
CIPLA (CIP)

Code	Product Name	Packing Batch No.	Closing Balance		
			Qty.	Rate	Value
MCIC0001 CIP001 TAB		10 Caps ASD	10.00	120.00	1200.00
		BH001	149.00	120.00	17880.00
		ASDASD	100.00	120.00	12000.00
COMPANY Total					31080.00



# REPORTS

Sales Purchase Adjustments Reports Queries Analysis Accounts System Utility Administrator Help Exit

SOFTWORLD (INDIA) PVT. LTD.

Page No.1 Per Day Sales Report Based on Last 15 Days Sales Jan 4,2017

SNo. Code	Product Name	Packing	Total Sales	Sale/Day (In Dec.)	Cur. Stock	Available upto Days
1 MCI0001	CIP001 TAB	10 Caps	0.000	0.000	259.000	N11Sale
2 MCI0002	CIPLOX TAB	10 Caps	0.000	0.000	0.000	0

Print | Email | Exit

SOFTWORLD (INDIA) PVT. LTD.

Page No.1 Day Wise Sales Analysis From 01/04/16 To 04/01/17 Jan 4,2017

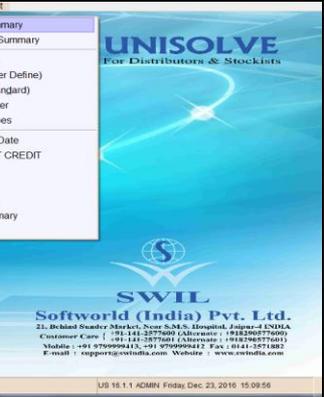
Date	sale Value
28/11/16	155.00
Total of NOVEMBER	155.00
Total	155.00

## SALES ANALYSIS

- \* Group-Refer By wise sales
- \* Group-Patient wise Sales
- \* Company (Group) wise Sales
- \* Product Wise
- \* Doctor Wise
- \* Patient Wise
- \* Sales Per Day Report
- \* Sales Statement
- \* Schedule Wise Sales Details
- \* Sold Billed Report
- \* Sales Analysis
- \* NAC Indent Form
- \* Sales Person wise Report



# REPORTS



## VAT FORMS

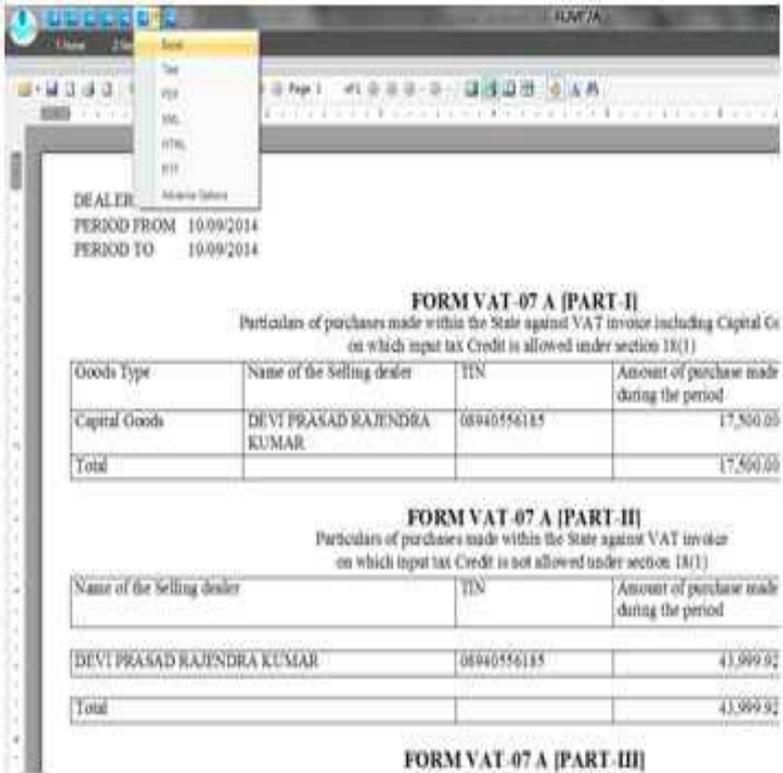
- \* Vat Detail
- \* Closing Stock Performa

- \* Form Vat 10 (2011)
- \* Form Vat 10-A
- \* Form Vat 10-A (2012)
- \* Form Vat 11 (2011)
- \* Form Vat 11 (New 2012)
- \* Form Vat 12
- \* Form Vat 11 (JK)
- \* Form Vat 11 New (JK)
- \* Form D-XI (Sales )
- \* Form D-XI (Purchase)
- \* CST 1( Bihar)
- \* Annexure B(WB)

- \* Print Vat Register
- \* VAT Summary (User Define)
- \* VAT Summary (Standard)
- \* Monthly Sales Summary
- \* Monthly Purchase Summary
- \* Create VAT Register
- \* Create VAT Tax Type
- \* Update VAT lock Date
- \* Update INPUT VAT CREDIT
- \* VAT Payment
- \* ITC Details
- \* VAT Computation
- \* VAT Account Summary
- \* Stock Format

## Vat Forms on XML Format & showing all State Vat forms

Now you can generate all Vat Forms in XML format. After this option you can print your Vat Forms in Laser Printer or export in EXCEL, PDF formats also. In this new version all other States VAT Forms also shows in Reports->Vat Forms->Vat Form Other option. You may use following information to generate E-Return for Rajasthan.



**Step I:** Copy All XML Files & Govt. Excel Files in Common Folder in US Folder.

Please copy all XML Files for Vat E-Return & Govt. Excel Files through your program CD (Vat Forms XML->Rajasthan (State wise) folder) at Common Folder in US Folder. Please make a new Folder with name of "COMMON" in US Folder. By using XML files, Vat Return files are generated with proper TIN No. (with Zero & without extra space).

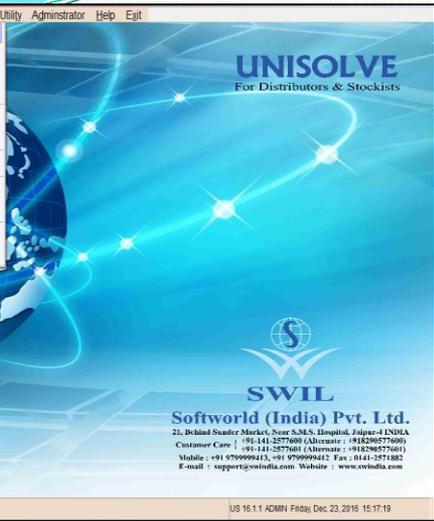
**Step II:** Generate Vat Files through XML Format

Now Run **Unisolve Version & generate Rajasthan Vat Return Files through Reports->Vat Forms->Vat Form (Rajasthan)->(Form Vat 07 A, Form Vat 08 A, Form VAT 10 (New 2012) for Vat Return files Form 07 A, Form 08 A, Form 10.**





# QUERIES



**QUERIES**

**CROSS** provides you a wide range of Queries. Different queries like Product Query, Patient Query, Doctor Query, Stock Valuation, Inquire Balances, Inquire Transactions & many more.

- \* Product Query
- \* Patient Query
- \* Doctor Query
- \* Stock Valuation
- \* Inquire Balances
- \* Inquire Transactions
- \* Account Statement
- \* Balance Sheet

Utility Administrator Help Exit

10 Caps

Issue Print[80 col]

Issue	Balance upto	Cur. Balance
56	244	344
10	140	140

305      145      66      384      484

Select/Deselect a Batch No.

**Product Query**

It is one of the most useful option in the program providing links to various entry screens & a total picture of all transitions regarding particular product along with batch wise details. We can check discrepancies in balances of an item. If balance as on today's date differs from current balance when press enter on Correct Balance option given here.



# QUERIES

PTV. LTD. Date: 01/04/16-31/03/17

AL DATA PRINT PRINT\_BILLS TOTAL\_BILLS

Sales	Amount	Return Qty.	Return Amt.
6268.58		31	1434.44
160.00		0	0.00
1700.00		0	0.00
276.00		10	120.00
1799.10		0	0.00
0.00		0	0.00
674.90		0	0.00
7.58		0	0.00
27.73		0	0.00
117.20		0	0.00
86.63		0	0.00
1320.00		0	0.00
64.81		0	0.00
80.87		0	0.00
15.00		0	0.00
71.11		0	0.00
2.00		0	0.00
573.16		0	0.00
76.95		0	0.00
1960.20		0	0.00
17311.96		1750.44	

Enter to Select/Deslect Product

US 16.1.1 ADMIN Tuesday, Dec 27, 2016 17:13:23

### Patient Query

It is another very useful option in the program providing a clear view of transactions with a particular party., all product wise detail along with financial accounting data.. By running this option we can view all bills for this party between particular date range along with details of items.

PVT.LTD[HS] Date: 01/04/16-31/03/17

AL DATA PRINT PRINT\_BILLS TOTAL\_BILLS

Purchase ...	Return Qty.	Return Amt.
666.40	0	0.00
5992.80	0	0.00
174.10	0	0.00
1273.40	0	0.00
5947.20	0	0.00
9265.00	0	0.00
1695.30	0	0.00
900.90	0	0.00
7166.00	0	0.00
375.35	0	0.00
614.20	0	0.00
726.60	0	0.00
614.90	0	0.00
680.40	0	0.00
3411.00	0	0.00
607.40	0	0.00
2465.00	0	0.00
225.00	0	0.00
620.00	0	0.00
265.50	0	0.00
662598.54		21648.62

Exit ; Search:?

US 16.1.1 ADMIN Tuesday, Dec 27, 2016 17:15:16

### Doctor Query

it is another very useful option in the program providing a clear view of transactions with a particular party., all product wise detail along with financial accounting data.. By running this option we can view all bills for this supplier between particular date range along with details of items.





# QUERIES

Inquire Balances

Transactions for A/c Name : S -SUPPLIER

Date	VoucherNo.	Ref. V.No.	Debit Amount	Credit Amount
>= / /	-		0.00	0.00
<= / /	-		0.00	0.00
20/12/16	1PP-000001	m	0.00	38430.00
22/12/16	1PP-000004	5656	0.00	22365.00
Narration Opening Bal.: 0.00 cr Current Bal.: 60795.00 Cr				
Bill No. m				
Total No.: 2 Total Debit: 0.00 Total Credit: 60795.00				
F3=DAILY BALANCES=F4=MONTHLY TOTALS=F5=FLOW A/c wise=F6=FLOW Group wise				
Press < for Detail ; F2 for Edit ; Esc for Exit ; Print:Ctrl-P ; Search:?				

**Inquire Balances:-** This option is used for see the balances party wise & schedule wise

Inquire TransactionsSALES INVOICE (DISTRIBUTION):View Mode

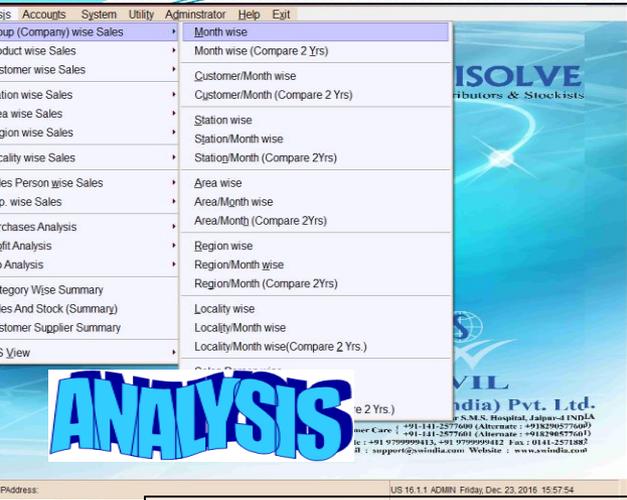
Transactions for A/c Name : C -CUSTOMER

Date	VoucherNo.	Ref. V.No.	Debit Amount	Credit Amount
>= / /	-		0.00	0.00
<= / /	-		0.00	0.00
22/12/16	1S5-000001	S000001	4205.00	0.00
22/12/16	Rc -C00001	000001	0.00	4205.00
Narration Opening Bal.: 0.00 cr Current Bal.: 0.00 cr				
Sales Invoice No. S000001				
Total No.: 2 Total Debit: 4205.00 Total Credit: 4205.00				
F3=DAILY BALANCES=F4=MONTHLY TOTALS=F5=FLOW A/c wise=F6=FLOW Group wise				
Press < for Detail ; F2 for Edit ; Esc for Exit ; Print:Ctrl-P ; Search:?				

**Inquire Transactions:-** This option is used for see the balances transaction wise.



# ANALYSIS



## ANALYSIS

This menu provides you complete MIS reports and analysis of your Profits & Purchases. It gives you clear picture of your business & helps you in decision making. You get two years comparison to analyze business trends.

It gives you complete analysis of your Company wise purchase, Product wise purchase, Supplier wise purchase, Variation Reports & Supplier wise Outstanding report.

It also gives you the complete analysis about your profits like Bill wise, Date wise, Group/Product wise etc.

## Business Intelligence

A new set of reports is available for advanced users to create Pivot tables like analysis for Sales/Purchase data. Graphs are also available with these reports.

## ANALYSIS

- \* Profit Analysis
  - Sales Person Wise
  - Product Wise Product Day/Month Wise
  - Group Wise
  - Product Type Wise
  - Profit Analysis
- \* Purchase Analysis
  - Product Wise
  - Group Wise
  - Supplier Wise
  - Purchase Summary (Date & Supplier)
  - Supplier Ledger
- \* Variation Reports
  - Group Product Wise Sales/Purchase
  - Group Wise Sales/Purchase
- \* MIS View





## ACCOUNTS



**CROSS** provides complete accounts up to Balance Sheet. You can create different Accounts & Schedules from **Accounts->Master Data** option. A list of common accounts & schedules is given by default.

You can enter all of your vouchers like Bank Deposit, Bank Withdrawals, Cash Receipts, Cash Payments, Credit Notes, Debit Notes, Journal Vouchers etc. using **Accounts->Transactions->Voucher** option.

**CROSS** gives you the facility to handle Post Dated Cheques. You can use PDC Receipt, PDC Deposit & Cheque Dishonored options available in **Accounts->PDC Transactions** menu.

**CROSS** gives you the facility to export all your data in Tally.

You can also reconcile your bank account in **UNISOLVE**, please use **Accounts->Transactions->Bank Reconciliation** option for the same.

It also provides you the user defined day books like Cash & Bank book, common day book & registers like Sales Register, Purchase Registers, Credit/Debit Note Register etc. as per your requirement.

The Reports section in Accounts menu offers you complete reporting on Outstanding, Ageing Analysis, Party Payment Performance, Interest Calculation & other accounting reports like Statements & Ledgers, Trial Balance, Profit & Loss A/c, Balance Sheet, Missing Cheques, Self Cheques, Interest Calculation etc.



# ACCOUNTS

System Utility Administrator Help Exit

- Transactions
  - Voucher
  - Auto Create Voucher
  - Checklist
  - Interest Calculation
  - Bank Reconciliation
  - TCS Info

**UNISOLVE**  
For Distributors & Stockists

**SWIL**  
Softworld (India) Pvt. Ltd.  
21, Behind Sunder Market, Near S.M.S. Hospital, Jaipur-4 INDIA  
+91-141-2577609 (Alternate) : +918296577609  
Customer Care : +91-141-2577601 (Alternate) : +918296577601  
Mobile : +91 9799999413, +91 9799999412 Fax : 0141-2571882  
E-mail : support@swilindia.com Website : www.swilindia.com

**Accounts > Transaction > Voucher ->**

We can enter any A/c transaction with this option. In this option we find Bank Withdrawals, Bank Deposit, Cash Payment, Cash Receipt, Credit Note, Debit Note, Journal Voucher

Voucher(Voucher Data Entry (F5:Search F5:Change Order))

**Edit Voucher Information**

Type : BANK DEPOSITS      Voucher No. : 1      Date : 23/12/16  
 Narration : CHEQUE/CASH      Ref. V.No. :      Date : / /

Particular	Dr. Amount	Cr. Amount	Ref.V.No.
<b>BANK</b>			
BANK	0.00 Cr	0.00 Cr	
SRBRKCL BREAKAGE CLAIMS ALLOWED	0.00 Cr	0.00 Cr	13
PRBRKCL BREAKAGE CLAIMS RECOVERED	0.00 Cr	0.00 Cr	12
TXDIFAC CALCULATION DIFF. IN INVOICE	0.00 Cr	0.00 Cr	13
CASH CASH IN HAND	4205.00 Dr	0.00 Cr	2
C CUSTOMER	0.00 Cr	0.00 Cr	9 JAIPUR
C1 CUSTOMER 1	0.00 Cr	0.00 Cr	9 AJMER
C2 CUSTOMER 2	0.00 Cr	0.00 Cr	9 JAIPUR
DEPAC DEPRECIATION A/C	0.00 Cr	0.00 Cr	16
EDUCAC EDUCATION CESS	0.00 Cr	0.00 Cr	11
SREXPCL EXPIRY CLAIMS ALLOWED	0.00 Cr	0.00 Cr	13
PRBRKCL EXPIRY CLAIMS RECOVERED	0.00 Cr	0.00 Cr	13

Select Add Modify Remove View Print Exit Duplicate



# ACCOUNTS



## PDC Entry

This option used for issue or receive PDC cheque from our customer or supplier we can deposit our PDC cheque as per PDC date in our bank and convert in bank voucher. We can also issue multiple to our supplier with single entry.

# REPORTS



## REPORTS

- \* Day Books
- \* Cash & Bank Books
- \* Common Day Books
- \* General Ledger
- \* Sub Ledger
- \* Schedule-Account Wise Summary
- \* Multipal Schedule A/c Summary
- \* Billwise Outstanding
- \* Ageing Analysis
- \* Outstanding Statement
- \* Reminder
- \* Day Book



# ACCOUNTS



- ## STATEMENT
- \* Accounts Statement (F9)
  - \* Account Statements(Schedule Wise)
  - \* Statement (Series Wise)
  - \* Party Payment Performance
  - \* Interest Statement
  - \* Trial Balance
  - \* Trial Balance (Details)
  - \* Trading A/c
  - \* Profit & Loss A/c
  - \* Balance Sheet
  - \* Fund Flow
  - \* Print Schedules



- ## MASTER
- \* Accounts
  - \* Op. Bal. (Pending Bills)
  - \* Schedules
  - \* Vouchers Types
  - \* Narrations



# ACCOUNTS

Administrator Help Exit

**UNISOLVE**  
For Distributors & Stockists

**Filer**

- Change Voucher No.
- Copy Voucher No.
- Change A/c Code
- Change Schedule No.
- Re-sequence V.No.
- Missing Voucher No.

  
**SWIL**  
Softworld (India) Pvt. Ltd.  
21, Behind Sunder Market, Near S.M.S. Hospital, Jalpur-4 INDIA  
Customer Care : +91-141-2577600 (Alternate : +918290577600)  
+91-141-2577601 (Alternate : +918290577601)  
Mobile : +91 9799999413, +91 9799999412 Fax : 0141-2571882  
E-mail : support@swilindia.com Website : www.swilindia.com

US 16.1.1 ADMIN Friday, Dec. 23, 2016 16:35:08

## FACILITIES

- \* Filer
- \* Change Voucher No.
- \* Copy Voucher No.
- \* Change A/c No.
- \* Change Schedule No.
- \* Re- Sequence No.
- \* Missing Voucher No.

Administrator Help Exit

**UNISOLVE**  
For Distributors & Stockists

**Balance Validation**

- Import Data
- Export Data
- Check Op. Bal Diff.
- Update Outstanding & Payment
- Update Link

  
**SWIL**  
Softworld (India) Pvt. Ltd.  
21, Behind Sunder Market, Near S.M.S. Hospital, Jalpur-4 INDIA  
Customer Care : +91-141-2577600 (Alternate : +918290577600)  
+91-141-2577601 (Alternate : +918290577601)  
Mobile : +91 9799999413, +91 9799999412 Fax : 0141-2571882  
E-mail : support@swilindia.com Website : www.swilindia.com

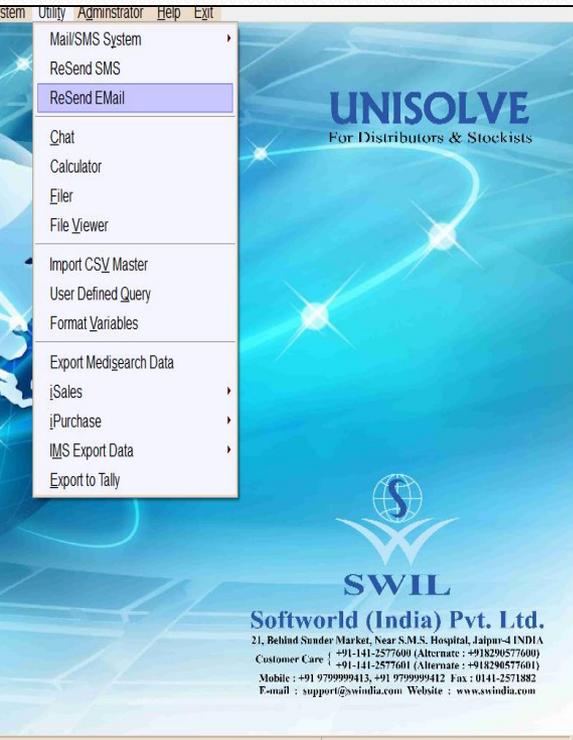
US 16.1.1 ADMIN Friday, Dec. 23, 2016 16:39:22

## SYSTEM

- \* Balance Validation
- \* Import Data
- \* Export Data
- \* Check Op. Diff.
- \* Update Outstanding & Payment
- \* Update Link



# UTILITY



## UTILITY

- \* Mail SMS System
- \* Resend SMS
- \* Resend E-mail
- \* Chat
- \* Calculator
- \* Filer
- \* File Viewer
- \* Import CSV Master
- \* User Defined Query
- \* Format Variables
- \* Export Medisearch Data
- \* iSales
- \* iPurchase
- \* IMS Export Data
- \* Export to Tally

## E-Mail/SMS Facility

Now you can send E-Mail & SMS directly to your Customers/M.R./Suppliers. Please check how to implement E-Mail & SMS Setting in our software as per following:

### How to Implement E-Mail/SMS Setup

For E-Mail Setting & SMS Setting, Please run single Setup which exists in our Program CD.

Setup may take time as this setup install Dot Net Framework. Install Dot Net for help to run this feature.

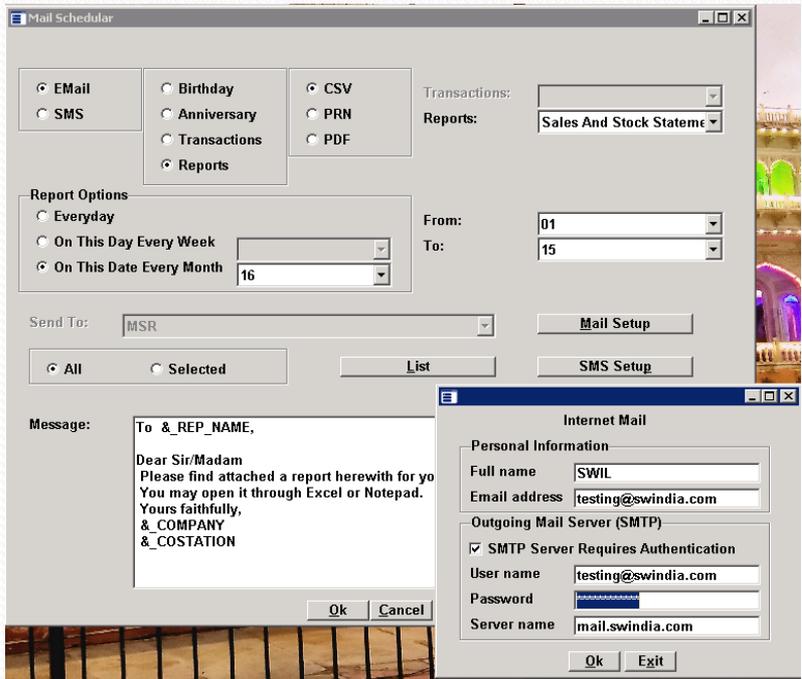
After that you may start Software & go to Accounts->Systems->System Parameters->Account & select following options:

a. "Enabled E-Mail\SMS Options" for activation of E-Mail & SMS (Q.No. : 34)

b. "Show Mail Confirm Window" for display window of E-Mail/SMS when save Invoice. (Q.No. : 37)

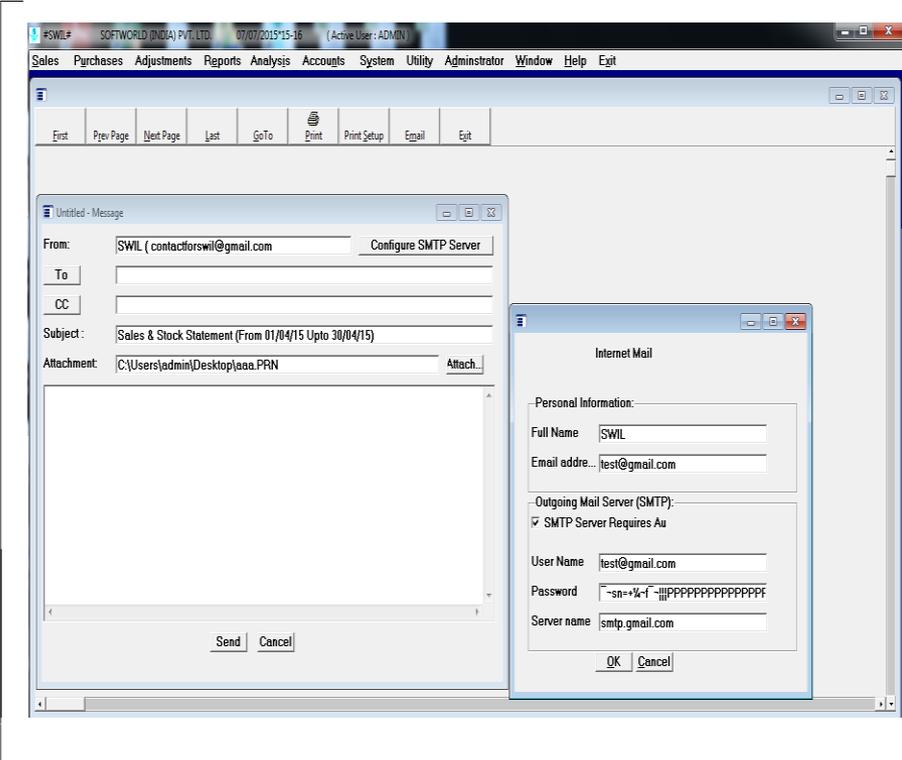
Then select OK and give Password of Accounts System Parameter.

After that exit through Software & Run again Software & Please select Mail Scheduler option through System->Master Data->Mail/SMS System menu. Press Add Button to create E-Mail & SMS Schedule.





# UTILITY



After that select Mail Setup to enter details of your E-Mail address:

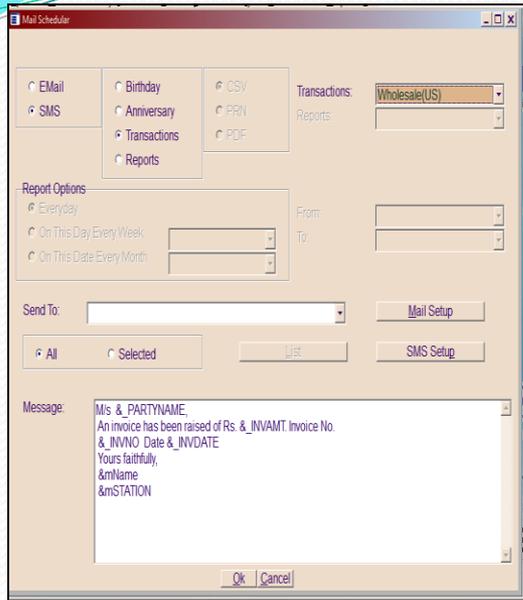
**E-Mail Address:** Enter your Complete E-mail ID which you want to use to send mails from that email address

**Mail Server:** Default Server Name comes for common servers when you enter E-mail Address in User Name

**Password:** Enter your E-Mail Password. Then accept "Yes" for saved the E-Mail Settings.

You can also send E-Mail directly when you display on screen any Report in Dos Version also as per Windows Version. "Screen"

You can also check E-Mail Sent Details through System->Master Data->Mail/SMS System->Email Details options.



**For SMS settings first you Get API Settings from site of Bulk SMS Provider Company**

**For SMS settings Select SMS Setup to enter details:**

**(URL) SMS: Enter Site Address of Bulk SMS Provider Key Words (http://sms.gyaninfotech.in/sendsms.jsp?)**

**User ID: user (In API Settings Provide Keyword for User)**

**Password: password (In API Settings Provide Keyword for Password)**

**Sender ID: senderid (In API Settings Provide Keyword for Sender ID)**

**Message: sms (In API Settings Provide Keyword for Message)**

**Recipient ID: mobiles (In API Settings Provide Keyword for Recipient ID)**

**Information**

**User ID: Enter your User Name (Provided by your Bulk SMS Provider)**

**Password: Enter your Password (Provided by your Bulk SMS Provider)**

**Sender ID: Enter your Name (Provided by your Bulk SMS Provider)**

Then click on Save for saved the SMS Settings, After that Showing by default Message in Message Box, but you can change message text as per your requirement. Then select OK & save the E-Mail/SMS Settings. Now your E-MAIL/SMS settings are ready to use.

You can also check SMS Details through System->Master Data->Mail/SMS System->SMS Details options.



## File Viewer

**File Viewer** helps you to open & check any DBF, PRN, Text, CSV & PDF files.

## Import CSV Master

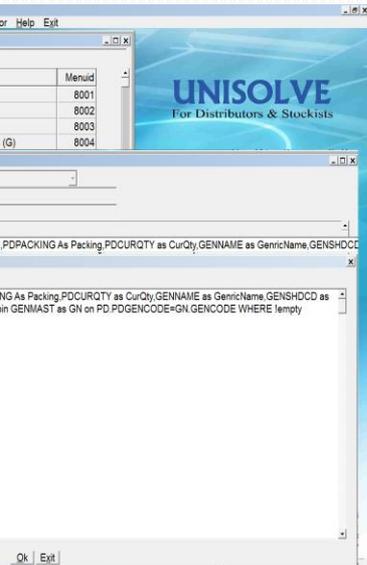
**Import CSV Master** helps you to create any CSV File Master to Import any Purchase Invoice of other Software.

## User Defined Query

**User Defined Query** helps you to design any report as per your requirement & print also on Laser Printer through Software. For this please design your report through **Utility->User Defined Query**.

## Format Variables

**Format Variables** helps you to set Invoice Format File. In this all variables are shows.





# UTILITY

## Getway to i-Sales **Setup of i-Sales**

We are including i-Sales/i-Purchase services in our Unisolve/Cross software. Please run Setup through your Program CD. This setup installed Dot Net Frame work & Windows Installer. This Setup will also work for E-Mail, SMS & Chat Option Setting.

### **How to implement i-Sales at Wholesaler side:**

For Implement i-Sales, Please select “Y” on “iSales/Stock” System->System Maintenance->System Parameters->Accounts Tab option. After that create a new user or select any old user through System->Master Data->User List option & select “Y” on **Connect to Internet** option in User Master. After that only this user has been authorized for i-Sales Transactions.

We are providing this option in our Unisolve Software in Utility->iSales menu.

**Registration:** First we are registered to Client with AWACS Registration. After enter the Registration option then open a new window AWACS Registration as per following. “Screen”

The screenshot shows the 'AWACS Registration' window with the following details:

- User Code: PSPA00028
- Password: PSPA00028
- Auto Start Net Services
- Upload iStock Sales
- \*\*\*\*\*Set the Time in Min(0 to Stop Services)\*\*\*\*\*
- Auto Update Product UPC: 300.00 (Approx 5 Hour(s))
- Stock Uploads: 120.00 (Approx 2 Hour(s))
- Order Downloads: 10.00
- Invoices Uploads: 12.00
- Purchase CSV Download: 15.00
- Upload Price List: 360.00 (Approx 6 Hour(s))
- Upload Scheme Details: 360.00 (Approx 6 Hour(s))
- Customer Mapping: 15.00
- Buttons: Ok, Exit



## i-Sales

After that enter the Client's User Name **Like:** PSPA00028 & Password who given the SWIL to Customers. If you want to run i-Sales Services automatically then Please select "Y" in Auto Start Net Services & given time in minutes for Stock Upload, Order Download, Invoices Uploads, Purchase CSV Download, Upload Price List, Upload Scheme Details & Customer Mapping then "Y" on Do you wants to Continue for save the same. If you want to change time then has done changes accordingly.

**Upload Product Master for UPC:** After this Process please Run Upload Product Master for UPC (Unique Product Code) option for upload your all Product on Website. ([www.swil.edxhub.in](http://www.swil.edxhub.in)). AWACS is generated the Unique Product Code for your all Companies Products on his website.

**UPC Download:** After this Process please Run Download UPC (Unique Product Code) option for download the Unique Product Code through [swil.edxhub Website](http://swil.edxhub.in). ([www.swil.edxhub.in](http://www.swil.edxhub.in)). AWACS is already generated the Unique Product Code for all Companies Products on his website. This process is taken 5-7 minutes for download the all products UPC. Download UPC is only one time process.

## i-Sales

**Map Customer:** When maintaining Retailer & Wholesaler Relationship on swil.edxhub.in website, after that please press “**Map Customer**” option in Utility->iSales menu for mapping manually.

**Purchase CSV Download:** After use this option your all Purchase CSV files automatically download. “**Purchase CSV Download**” options in Utility->iSales menu for download your Purchase Invoice CSV files.

**Remove Customer Map:** If you don't wants to map with particular Retailer for i-Sales then used “**Remove Customer Map**” option in Utility->iSales menu for delete mapping.

**Import Sales Order/Export Sales Invoice through i-Sales:** When you received your Sales Order through Retailer then you can Import your Sales Order through Sales->Invoice Export/Import->Import Order (iSales) option.

After Import your Order system generate your Sales Invoice automatically, after that you can Export your Sales Invoice to Retailer through Sales->Invoice Export/Import->Export Sales (iSales) option.

**Pending Order Details:** If you want to check your Pending Orders details which you received through i-Sales, then used “**Pending Order Details**” option in Utility->iSales menu for checking your pending orders Customer wise.





**Don't waste Your Time!**

**Order Now**

## **i-Sales / i-Stock**

We are providing option to Auto update your Stocks, Prices & Scheme Offers on swil.edxhub website directly. If you want to update manually then press Upload Stocks for update stock on web & others for Prices & Scheme Offers file.

Clients have also check our Product's Stocks, Prices, Scheme Offers & our Friends list, Pending Orders, New Orders, Pending Invoices, new invoices in AWACS website also. ([www.swil.edxhub.in](http://www.swil.edxhub.in))

**2. Auto upload Sales & Stock Statement for Medical Representative (iStock):** Distributor can upload MTD Sales & Stock statement to Sslive server on regular interval. Creates MR login using web interface, will be able to give rights for desired companies/divisions. MR can login to the Web interface and view their Statements & other details.



## **i-Purchase**

**(Provide Purchase Invoice Download to Distributors)**

Now in this new version you can make a bridge between Retailer & Distributor through i-Purchase Service where Distributors Sales Invoice auto import in Retailer Purchase Invoice. When Distributor makes Sales Invoice in our Software then this Sales Invoice automatically received at Retailer as Purchase Invoice as per Retailer Name selected by Supplier. A Bridge between Retailer & Distributor where Supplier makes Sales Invoice & Retailer import auto in Purchase Invoice.

When Retailer makes Sales Order in his Software then this order automatically received at Supplier as Sales Invoice as per Supplier Name selected by Retailer. A Bridge between Retailer & Distributor where Retailer can Place Order to Distributor and Distributor import Sales Invoice.



# UTILITY



## Tally Export

Now you can Export your Data in Tally also. Please follow the below mentioned steps to do the same: First Run Balance Validation & Check your Trail Balance Match or Not. Please Match your Trail Balance after that your data is ready for export in Tally. First Delete Secured Loan & Un-Secured Load Schedule A/c in Account->Master Data->Schedules option. If any A/c available under this schedule then change with Current Liability Schedule. Or Delete in XML File. Now please select Export to Tally option in Accounts->System->Export Data menu.

```

SWILMAS - Notepad
File Edit Format View Help
<AFFECTSSTOCK>NO</AFFECTSSTOCK>
<ISCONDENSED>NO</ISCONDENSED>
<ISADDABLE>NO</ISADDABLE>
<SORTPOSITION>10002</SORTPOSITION>
</GROUP>
</TALLYMESSAGE>
<TALLYMESSAGE xmlns:UDF="TallyUDF">
<GROUP NAME="SECURED LOANS" RESERVEDNAME="SECURED LOANS">
<NAME.LIST>
<NAME>SECURED LOANS</NAME>
</NAME.LIST>
<PARENT/>
<ISDEEMEDPOSITIVE>NO</ISDEEMEDPOSITIVE>
<ISSUBLEDGER>NO</ISSUBLEDGER>
<ISREVENUE>NO</ISREVENUE>
<TRACKNEGATIVEBALANCES>NO</TRACKNEGATIVEBALANCES>
<ISBILLWISEON>NO</ISBILLWISEON>
<ISCOSTCENTRESON>NO</ISCOSTCENTRESON>
<AFFECTSSTOCK>NO</AFFECTSSTOCK>
<ISCONDENSED>NO</ISCONDENSED>
<ISADDABLE>NO</ISADDABLE>
<SORTPOSITION>10003</SORTPOSITION>
</GROUP>
</TALLYMESSAGE>
<TALLYMESSAGE xmlns:UDF="TallyUDF">
<GROUP NAME="UNSECURED LOANS" RESERVEDNAME="UNSECURED LOANS">
<NAME.LIST>
<NAME>UNSECURED LOANS</NAME>
</NAME.LIST>
<PARENT/>
<ISDEEMEDPOSITIVE>NO</ISDEEMEDPOSITIVE>
<ISSUBLEDGER>NO</ISSUBLEDGER>
<ISREVENUE>NO</ISREVENUE>
<TRACKNEGATIVEBALANCES>NO</TRACKNEGATIVEBALANCES>
<ISBILLWISEON>NO</ISBILLWISEON>
<ISCOSTCENTRESON>NO</ISCOSTCENTRESON>
<AFFECTSSTOCK>NO</AFFECTSSTOCK>
<ISCONDENSED>NO</ISCONDENSED>
<ISADDABLE>NO</ISADDABLE>
<SORTPOSITION>10004</SORTPOSITION>
</GROUP>
</TALLYMESSAGE>
<TALLYMESSAGE xmlns:UDF="TallyUDF">
<GROUP NAME="DEPOSITS FROM FRIENDS RELATIVES" RESERVEDNAME="DEPOSITS FROM FRIENDS RELATIVES">
<NAME.LIST>
<NAME>DEPOSITS FROM FRIENDS RELATIVES</NAME>

```

## Tally Export

After that please select Voucher Series in "Enter Series" option as per your requirement for Tally Export & enter the Export Path in "Export File Path" option. You can check your Exported Files (XML Files) as per given Export Path. XML Files Create as per following:

- SWILMAS.XML: All A/c Master Files.
- 1CC\_SWTR.XML: Wholesale Invoice File.
- RC\_SWTRN.XML: Receipt File.
- 1PP\_SWTR.xml: Purchase File
- Etc.

Now Edit SwilMas.XML File & Delete Secured Loan & Unsecured Loan Text as per following screen & Save File:

Please Run Tally & Import SWILMAS.XML for all master Import in Tally from Masters->Import Of Data->Masters option.

## Tally Export

After this please create two new Accounts in tally named "Cash Sales" & "Cash Purchase" under schedule Sales & Purchase from Master->Accounts Info.->Ledgers->Create option.

Edit our Schedules in Tally in Master->Accounts Info.->Groups->Alter.

Like: Please change Master Schedule of All Customer A/c as per Tally Group (Sundry Debtors)

Like: Please change Master Schedule of All Supplier A/c as per Tally Group (Sundry Creditors)

Like: Please change Master Schedule of All Sales A/c as per Tally Group (Sales)

Like: Please change Master Schedule of All Purchase A/c as per Tally Group (Purchase)

Like: Please change Master Schedule of All Cash In Hand A/c as per Tally Group (Cash)

Like: Please change Master Schedule of All Bank A/c as per Tally Group (Bank)

For Import other Transaction step by step in Tally, Please Import Files through Masters- >Import of Data->Vouchers option.

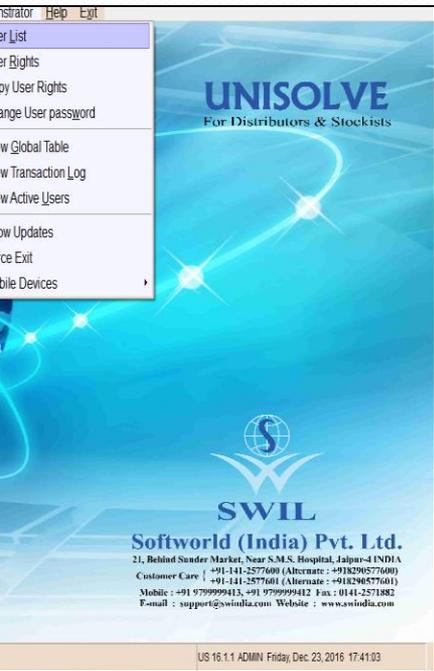
After that Import all Transaction Files, Please check your Complete Data in Tally.

Please check log file in case you face any problem while Importing Tally Data through our Software. Tally automatically creates a file Tally.Imp in your Tally Folder. ("C:\Program Files\Tally.ERP9\tally.exe")





# ADMINSTRATOR



## ADMINSTRATOR

- User List
- User Rights
- Copy user rights
- Change User Password
- View Global Table
- View Transaction Log
- View Active Users
- Mobile Devices



# ADMINSTRATOR

The screenshot shows the SWIL Administrator interface. At the top, there is a menu bar with options: Sales, Purchase, Adjustments, Reports, Queries, Analysis, Accounts, System, Utility, Administrator, Help, and Exit. Below the menu is a 'User List' window with a table containing columns for Name, Code, Address 1, Address 2, and Station. The 'ADMIN' user is highlighted in blue. Below the table is a 'User Window' for editing user details. It is divided into 'Personal Information' and 'Security Information' sections. The 'Personal Information' section includes fields for Name (ADMIN), Code (ADMIN), Address, Station, Mobile No., and Email ID. There are also checkboxes for 'Show Expiry Product D', 'Connect to Internet', and 'Provide Side Bar for Entry Screen'. The 'Security Information' section includes Password, Confirm Password, Machine ID, Data Lock Date, Limit for Product Sale Qty (0.00), Preferred Sales Series, Preferred Purchase Series, Tran Format (GRAPHIC), Masters (GRAPHIC), and Principle Series. There are also checkboxes for 'Hide Menu' and 'Super User'. Buttons for 'Ok' and 'Cancel' are at the bottom of the window.

## User List / User Rights / Copy User Rights

**CROSS** offers you the facility to restrict every user only to its assigned area of operations. You can assign different access rights to your operator, sales person and accounts person according to their area of operations.

You can create new users from **Administrator->User Master** option. You can set different parameters like Password, Data Lock Date & Days, machine ID, Printer Setting etc. You can also define here if the user is a super user. The super user will have the rights to create, modify & delete the details of all the users.

The super user can also assign rights to different users using **Administrator->User Rights** option. You can also copy the rights of one user to another user using **“Copy User”** option.

The screenshot shows the SWIL Administrator interface with a 'User Rights' window open. The background features the 'UNISOLVE For Distributors & Stockists' logo and the SWIL logo. The 'User Rights' window has a dropdown menu for 'menu settings to be copy' with 'ADMIN' selected. There are 'Ok' and 'Exit' buttons at the bottom of the window. At the bottom of the screen, there is a footer with contact information for Softwareworld (India) Pvt. Ltd.

**Softwareworld (India) Pvt. Ltd.**  
 21, Behind Sunder Market, Near S.M.S. Hospital, Rajpur-4 INDIA  
 +91-141-2577600 (Alternate : +919829577600)  
 Customer Care : +91-141-2577601 (Alternate : +919829577601)  
 Marketing : +91 9799999413, +91 9799999412 Fax : 0141-2571882  
 E-mail : support@swindia.com Website : www.swindia.com



## View Transaction Log

**CROSS** keeps the record of all the modifications done in your previous data. It gives you very useful details like the User who have done the change, Date & Time when the change was done, transaction detail prior to & after the change etc. So you can always have an eye on the changes/modifications done specially in your absence.

## View Active Users

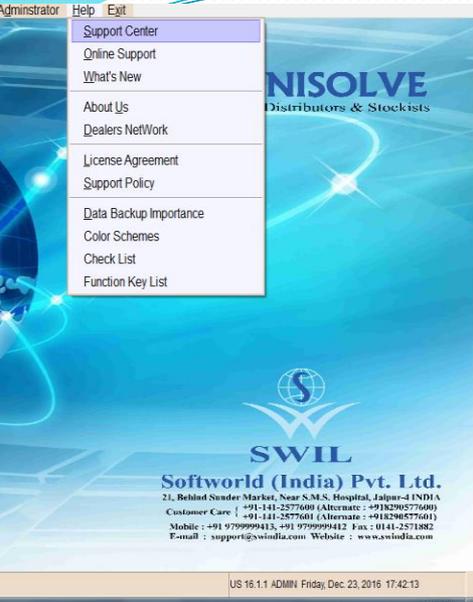
**CROSS** keeps the record of all the Users which are working on other nodes. It gives you very useful details like which user works on which computer.

## Mobile Devices

**CROSS** keeps the record of all Mobile Devices with MAC Address detail which are using Sales Persons. It gives you very useful details like User who have login & logout timings & how many users are currently active. So you can always have an eye on the log in details done specially in your absence.



# HELP



**HELP**

We are assured that CROSS is so easy to use that you may not need any help but it's helpful to learn more about the product. To read Help, please click on the Icon labeled as Help.

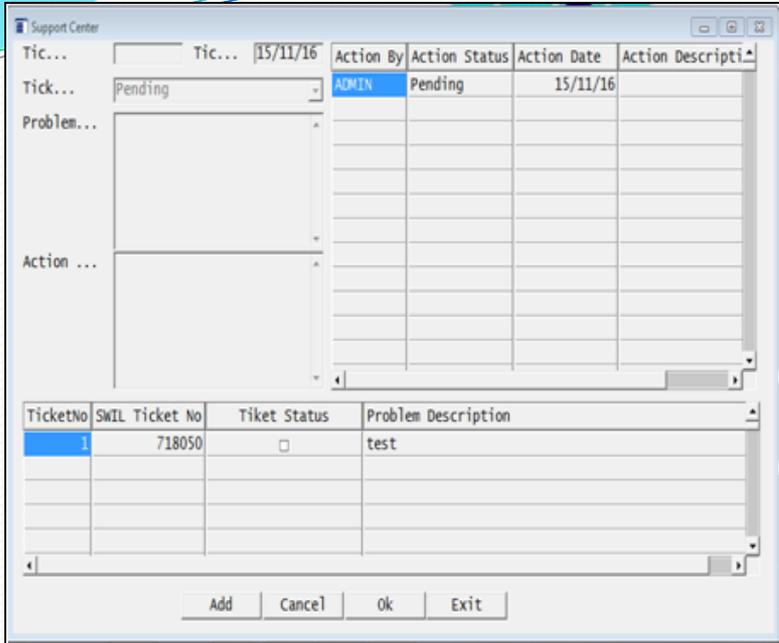
**Important Points For Users**

You must note down the following important points:

1. UPS is must on every machine. Any abnormal shut down due to electricity voltage/fluctuation or any other reason will increase the chances of data corruption.
2. System must be shut down properly. Switching off the machine without proper shutdown will increase the chance of data corruption.
3. If you have more than two computers in an network, server should be installed and the server should not be used for data entry purpose. All your data should remain on server machine. Windows 2003 or later should be installed on server machine.
4. In case of data corruption, backup is the only way to survival. You must take backup of your data every day and keep the Cd's, Pen Drive or External Hard Disk in weekly and monthly sets. Please read "How to take Backup".

**HELP**

- Support Center
- Online Support
- What's New
- About Us
- Dealers Network
- License Agreement
- Support Policy
- Data Backup Importance
- Color Scheme
- Check List
- Function Key List



**Support Center**

Now you can report your software related problems/issues without telephonic through Support Center option. We have provided you Support Center option in Help menu. You can lodge your complaints in Support Center then this complaint automatically received our Customer Care Department & further they will contact you as per your issue. This option is shows in Help menu when “Connect To Internet” “Yes” in particular user in User Master. “Screen”



**Online Support**

Now you can used this option to open Swil’s Team viewer for Online Support.



## What's New

**What's New** helps you to check new changes in this & previous version.

## About US

**About US** shows Company's complete information with Current Release Version Details & Company's Website & Mail ID for your support.



## Our Distribution Network



Our Distribution Network : Station	Firm Name	Contact Person	Phone No.	Mobile	E-Mail
RAJASTHAN	Data Soft	Mr. Manish Joshi	0141-2327134, 0141-2323300	9829013874	<a href="mailto:swlmanish@gmail.com">swlmanish@gmail.com</a> , <a href="mailto:data soft@swindia.com">data soft@swindia.com</a>
WEST BENGAL	Sri Shyam International	Mr.R.G.Toshniwal	033-23491699, 23491696, 23494319	9830330628, 9830057334, 09433112610	<a href="mailto:ssical3@rediffmail.com">ssical3@rediffmail.com</a> , <a href="mailto:toshniwalrg@yahoo.co.in">toshniwalrg@yahoo.co.in</a> , <a href="mailto:vijay_toshniwal1@rediffmail.com">vijay_toshniwal1@rediffmail.com</a> , <a href="mailto:ssi@swindia.com">ssi@swindia.com</a> , <a href="mailto:softwarehouse_patna@gmail.com">softwarehouse_patna@gmail.com</a> , <a href="mailto:softwarehouse@swindia.com">softwarehouse@swindia.com</a>
BIHAR	Software House	Mr.Anand Prasad	0612-2302493	9334158076, 9431021467	<a href="mailto:softwarehouse_patna@rediffmail.com">softwarehouse_patna@rediffmail.com</a> , <a href="mailto:softwarehouse_ranchi@rediffmail.com">softwarehouse_ranchi@rediffmail.com</a> , <a href="mailto:shashiranjansinha22@gmail.com">shashiranjansinha22@gmail.com</a>
JHARKHAND	Software House	Mr. Guddu	9304805751	9334158076	<a href="mailto:royalravi@hotmail.com">royalravi@hotmail.com</a> <a href="mailto:royaleravi@yahoo.co.in">royaleravi@yahoo.co.in</a> , <a href="mailto:ravindrajain@swindia.com">ravindrajain@swindia.com</a>
ASSAM	Ravindra Jain	Mr. Ravindra Jain	9864211712	9864192815	<a href="mailto:labanyasoft@yahoo.com">labanyasoft@yahoo.com</a> , <a href="mailto:labanya_ent@rediffmail.com">labanya_ent@rediffmail.com</a> , <a href="mailto:labanyasoft@swindia.com">labanyasoft@swindia.com</a>
ORISSA	Labanya Enterprises	Mr.Raja Chakrabarty	9038735766	9437035766	<a href="mailto:sourcejammu@gmail.com">sourcejammu@gmail.com</a> , <a href="mailto:grakesh99@yahoo.com">grakesh99@yahoo.com</a> , <a href="mailto:gamit_99@yahoo.co.com">gamit_99@yahoo.co.com</a> , <a href="mailto:gamit_99@rediffmail.com">gamit_99@rediffmail.com</a> , <a href="mailto:sourceperipherals@swindia.com">sourceperipherals@swindia.com</a>
JAMMU	Source Peripherals	Mr.Rakesh Gupta	0191-2570055	9419198275, 9419148584	<a href="mailto:arainfosys@gmail.com">arainfosys@gmail.com</a> , <a href="mailto:allaqabandsons@gmail.com">allaqabandsons@gmail.com</a> , <a href="mailto:allaqabandsons@yahoo.com">allaqabandsons@yahoo.com</a> , <a href="mailto:allaqabandsons@swindia.com">allaqabandsons@swindia.com</a>
SRI NAGAR	Allaquband Sons	Mr.Abdul Rafia	0194-2451475	9419004841, 9906504841	<a href="mailto:shantijbp@gmail.com">shantijbp@gmail.com</a> , <a href="mailto:shantijbp@swindia.com">shantijbp@swindia.com</a>
M.P.	Shanti Enterprises	Mr. Sunil	0761-2610467, 2402414	9425324787	<a href="mailto:mumbai@swindia.com">mumbai@swindia.com</a>
MUMBAI	SPARSH	Mr.Manish Gupta	022-39500748	9322591864	<a href="mailto:shyamgr1@rediffmail.com">shyamgr1@rediffmail.com</a> , <a href="mailto:shyamsundersharma@swindia.com">shyamsundersharma@swindia.com</a>
GUWAHATI	Shyam Sunder Shama	Mr. Shyam Sunder	9207092242	9706002242	<a href="mailto:saisoftwareolution2014@gmail.com">saisoftwareolution2014@gmail.com</a> , <a href="mailto:saisoftwareolution@swindia.com">saisoftwareolution@swindia.com</a>
ORISSA	Sai Software Solutions	Mr. Botto	0761-2610467, 2402414	9937996995	<a href="mailto:shantijbp@gmail.com">shantijbp@gmail.com</a> , <a href="mailto:shantijbp@swindia.com">shantijbp@swindia.com</a>
CHHATTISGARH	Shanti Enterprises	Mr. Sunil	0761-2610467, 2402414	9425324787	<a href="mailto:gopal_ajmer@rediffmail.com">gopal_ajmer@rediffmail.com</a> , <a href="mailto:royalagencies@swindia.com">royalagencies@swindia.com</a>
AJMER	Royal Agencies	Mr. Gopal Shama	9571063370	9352003370	<a href="mailto:deepaksardana8@gmail.com">deepaksardana8@gmail.com</a> , <a href="mailto:bcs_alw@rediffmail.com">bcs_alw@rediffmail.com</a> , <a href="mailto:bestcomputersolution@swindia.com">bestcomputersolution@swindia.com</a> , <a href="mailto:riteshswil@gmail.com">riteshswil@gmail.com</a> , <a href="mailto:riteshji_baheti@yahoo.com">riteshji_baheti@yahoo.com</a> , <a href="mailto:maheshwarienterprises@swindia.com">maheshwarienterprises@swindia.com</a>
ALWAR	Best Computer Solution	Mr.Deepak Sardana	0144-2348702	9414293230	<a href="mailto:akcsinfotech@gmail.com">akcsinfotech@gmail.com</a> , <a href="mailto:akcsinfotech@swindia.com">akcsinfotech@swindia.com</a>
BHILWARA	Maheshwani Enterprises	Mr.Ritesh Baheti	8432808777	9414287279	<a href="mailto:swlmanish@gmail.com">swlmanish@gmail.com</a> , <a href="mailto:data soft@swindia.com">data soft@swindia.com</a>
BIKANER	AKCS Infotech Pvt.Ltd.	Mr.Abhay Surana	0151-2524597, 3294597	9352320444, 9414137575	<a href="mailto:rachitsikar@gmail.com">rachitsikar@gmail.com</a> , <a href="mailto:rachitcomputers@swindia.com">rachitcomputers@swindia.com</a>
JODHPUR	Data Soft	Mr. Manish Joshi	0141-2327134, 0141-2323300	9799999410, 9829013874	<a href="mailto:swlmanish@gmail.com">swlmanish@gmail.com</a> , <a href="mailto:data soft@swindia.com">data soft@swindia.com</a>
SIKAR	Rachit Computers	Mr.Amit Bhargava	01572-253906	9414049906	<a href="mailto:swlmanish@gmail.com">swlmanish@gmail.com</a> , <a href="mailto:data soft@swindia.com">data soft@swindia.com</a>
SRI GANGANAGAR	Data Soft	Mr. Manish Joshi	0141-2327134, 0141-2323300	9799999404, 9829013874	<a href="mailto:manjul_ps@yahoo.co.in">manjul_ps@yahoo.co.in</a> , <a href="mailto:maximaasoft@swindia.com">maximaasoft@swindia.com</a>
UDAIPUR	Maximaa Soft	Mr.Manjul P.Sandhya	0294-2493210	9414157519	

## License Agreements



## License Agreement

Now you can report



## *Support Policy*

### **Support Policy**

All supports for our UNISOLVE AND CROSS products are available online over telephone, e-mail and the courier communications during business hours to all the clients who have paid AMC in time. Clients has to maintain the back-up of all the data while taking on line support from us so clients does not face the situation of data lost, in case of any Miss-happening.

Personal visits at clients locations is available through our dealers of the respective areas. Therefore if need arises then dealer should be called for personal visit who in turn will response to attend the same subject to availability of manpower. it must be understood that problems may not be sorted out in a single visit but may require next visits also as the same depends upon various factors like nature of problems or quality of hardware being used or ability of user and visiting support executive. However clients are free to contact us in case client does not get proper response from dealer.

Improvement to make software user friendly is routine affair for our products. We do not provide customized changes in the products. However, specific report requirement or upgrade can be entertained by us but on chargeability basis only. Guidance and support is always extended by our support staff/dealers for changes in INVOICE formats but specific requirement for getting it done from us only, will attract charges and has to be paid in advance. Such change in invoice formats can be delivered with current version and has to be installed/loaded by the user himself.

Company does not have facility to provide data entry for clients. However request can be entertained by the dealers/resellers on chargeability basis but company is not responsible for any such dealing.



## Tech Support Policy

### **Support Policy**

Master data base provided in Installation soft copy (CD) of software need to be checked at clients level as such data are not part of standard product. Company does not take any responsibility for such data.

Company or dealer/support staff provide operational training to users but its optimum use can only be enjoyed by practice and studying on line help and knowledge base at our website [www.swindia.com](http://www.swindia.com).

WINDOW version of our products have excellent features and very useful for clients business as compare to DOS version of our products. Both the version are compatible only at data base level. Features of both the version are not the same and indexing is required for advance features of WINDOW version. Therefore we suggest to use the WINDOW version of our products to get benefits of advanced features.

Our latest product RETAILGRAPH require SQL Server. But SQL Express can be used for small data.

Proper and sufficient data backup is essential as data can be lost due to any reasons like VIRUS OR HARDWARE PROBLEMS OR MALEFUNCTIONING OF SOFTWARE hence company will neither be responsible nor liable for any loss arising due to data loss. Clients can always seek our assistance in such case.

## Data Backup Importance

### Daily/weekly/Monthly Sets

Data backup must be taken daily. It is better to take the backup on CD as compared to floppy disk. Six sets of Disk should be kept in order to maintain daily backup for the complete week. Each Pen Drive/CD should be named as week days i.e. Monday, Tuesday, Wednesday, Thursday, Friday & Saturday. On month end backup should be taken in new Disk and should be kept safely. So there will be 6 Sets for the Daily Backup & 12 Set of monthly backup in a year.

To backup & restore your data following options are available in **System->Data Backup** menu:

### Daily Backup

Daily backup option is designed to fulfill your requirement of taking daily backup of your data. To take the backup using this option please insert Disk of the day on which you are taking the backup, select the company for which you want to take the backup or leave blank if you want to take the backup of all the companies, specify the drive letter on which you want to take the backup and then click on Ok button. Please remember that INCD software must be installed on your computer if you want to take the backup on CD directly.

After the completion of the backup procedure it will ask you to check the backup, so please press enter to continue. During the checking procedure it will show ok in front of every file. If all the files are ok then the backup is correct & if it gives any error like Data Error Reading Drive E: or Read Fault Error, then please format the Disk or use a new Disk and again take the backup using the same option.



## Data Backup Importance

### Monthly Backup

This option is used on every last date of the month. The procedure to take Monthly Backup is same as daily backup. Monthly backup should be taken in new Disk every time & kept safely.

### Hard Disk Backup

This option is used to take data backup on hard disk. The procedure to take Hard Disk Backup is same as daily backup. Please note that taking backup on CD provide you option to keep them at different place and your data is safe when your hard disk crashes or complete data is lost due to some virus attack.

### Taking Backup on Pen Drive

Pen Drive works like any other storage media and a new drive (Like E: or F: appears on the screen when you attach the Pen drive in the USB port of your computer. You can take the backup using the same Daily Backup option & can define this new drive while taking the backup.

### Taking Backup using XP compressed (Zipped) Folder

Please click on My Computer Icon on the desktop & select Local Disk (E:), here please right click on CS folder and select Compressed (Zipped) Folder option in send to option in the list. Now the US folder will be compressed automatically and a Zip file will be created which you can also write to Disk.





## Data Backup Importance

### Restore Backup

If you want to restore your backup then please first take the backup of your current data and then use “**Restore Backup**” option from **System->Data Backup** menu but please be careful before you restore the backup because it will overwrite your current data and you can restore any old data on your current data by mistake. It’s always better to call our customer care centre before restoring the data backup.

Please select the company for which you want to restore the data backup, specify the backup date & backup file name & click on OK to restore the complete backup. If you want to restore the selected files, please click on Select File to Restore button & then select the files you want to restore.

If you need to format Hard disk because of a virus attack or some other reason, please make sure to take fresh backup of your program folder (\CS) and all data in subfolders.

Please make sure that backups are taken regularly at the end of the day. In case of a data loss due to the virus attack or a hardware failure or some other reason, restoring data from backups is the only remedy with us.



## Color Scheme

You can select different color schemes if you want to change color for Entry Screen & Browser. In this we have already mentioned Suggest color scheme also for both Entry Screen & Browser Table.



## Check List

Provide a new option “**Check List**” in Help menu. Check List shows how to run software smoothly on Lan & How to set firewall & Anti Virus settings to improve your speed on other systems.



# Extra Features

## Background Image

You can change Background Image as per your suitability. You can save your image in CS Folder with name of **USBACK.JPG** then system auto shows you image as a Background when you run Software.

## Server IP Address for Generate Report Fast on Node

Now you can generate all reports speedily on node comparison of old version. For better speed on Lan, Please run US software on Main Server also & enter server IP address in Company Information.

Company	SOFTWORLD (INDIA) PVT. LTD.		Alias	G0116	
Address For Report	21, Sunder Market, Near S.M.S. Hospital, Jaipur				
Admin. Password	ADMIN	Confirm Password	*****	Books From	01/04/16
User Password	USER	Confirm Password	*****	Books UpTo	31/03/17
Data Dir	G0116	Sign. Authority			
Address1					
Address2					
Station	JAIPUR	Pin Code	302 004		
State	RAJASTHAN	Country	INDIA		
Phone1	2563885	Telex			
Phone2	2577600	Fax	2571882		
Phone(R)		Mobile	9799999413		
E-Mail	support@swindia.com				
Tin	01234567890	Tin Date	/ /		
CST No		CST Date	/ /		
LIC No.(1)		LIC Date	/ /		
LIC No.(2)		TDS A/c No.			
PAN NO		Food Lic. No			
Service Tax Reg.No		CIN			
Server IP Address					
Local IP Address	192.168.1.187				
GST No		GST Date	/ /		



## Bar Code

Now you can used Company & your own Barcode for Sales & Purchase.



## Change Screen Size

Now you can set Screen Scale/Size as per your eyes suitability. For this you can used Ctrl key with + sign for increase your windows size & Ctrl key with - sign for decrease your windows size.



## Sales Order option through Android/Windows Gazette

Now in this new version you can install Android Application in your Android Phones. After that you and your staff make order in Android Phone & this order is automatically download in your system & after that you can make Sales Invoice against this order. For Order download through Android Phones option given in Sales->Invoice Export/Import-> Import Mobile Order. You can enter this menu option open your Mobile order & select order & convert in Invoice. Details As per Below:



## How to Install & Run Unisolve Order Mobile Application

Please open Play Store on your device. After that search for "**Unisolve\_Order**" & install it. After installation completes, open the Application. Following window will be appearing on your mobile screen:

Now update following information& provide yours:

**User Name:** ADMIN (This field requires User Name same as present on your Server Database)

**Password:** ADMIN (This field requires password of the corresponding User name.

**Sales Person Name:** Now enter Sales Person Name who will use this Application.

**URL:** This is the complete address of the Server running at your Host Machine.

Format of URL is as follows: "ws://<IP Address:81>/importdataserver"

(For Example: ws://xxx.xxx.x.xxx:81/importdataserver)

After that press Import Data button for Import your Product & Customer Data through your Data Server. This process takes 5-10 minutes to import your complete data.

As soon as imported operation completes.

**Reg. ID:** A Unique ID that user will receive from SWIL while registering for Push Notification Service.

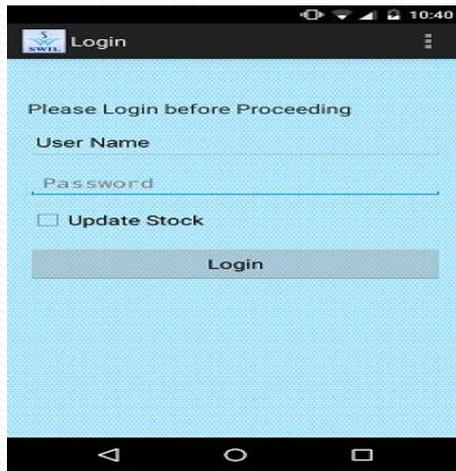
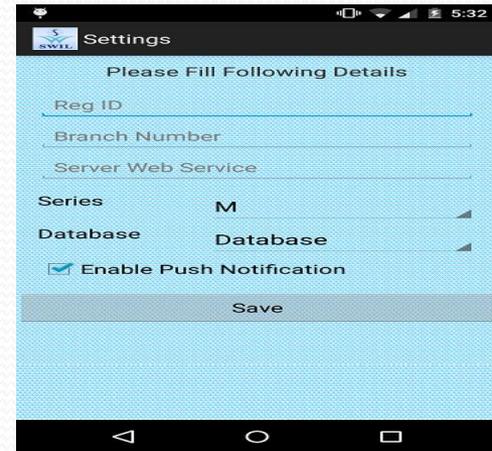
**Branch Number:** Identification Number of the Shop's/Company's/Firm's Branch No. Server Web Service: Complete Server IP Address.

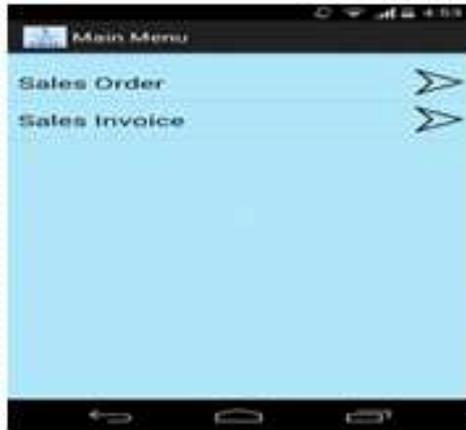
Then press save.

**Login ID:** ADMIN (This field requires User Name same as present on your Server Database)

**Password:** ADMIN (This field requires password of the corresponding)

**Update Stock:** If you want to update Stock every time when you Log Mobile App. then select Update Stock option.





Then press Login to use this Application. After that following screen will appear

**Sales Order:** Select Sales Order to create Orders.

**Sales Invoice:** Select Sales Invoice to create Invoice.

Now Sales Order opens a new window to enter Sales Order.

**Customer Name:** User can search for customers by typing name in Auto Suggest Text Box.







**Export Data Manually:** User can export all of the Non-Exported Orders (requires Password). Screen will appear as per:

**Order Cart:** User can view/update/delete items of previous Non-Exported Orders by simply tapping on shopping Cart Image on the Top-Right Corner of the screen.

**Database Settings:** User can change any credentials any time by simply clicking on Settings Image on the Top Center of the screen. (Requires Password)

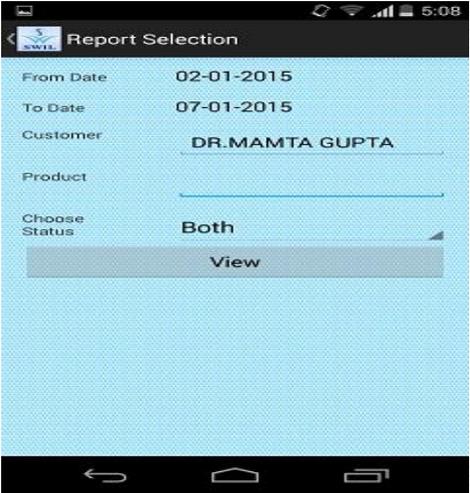
**Access Mode:** User can change access mode (Online (requires password) /Offline) by simply selection Using AS option in the header list which appears.

**Clear Logs:** User can free up Storage Memory by cleaning Exported data information till Selected Date.

**Data Re-Import:** User can Re-Import the masters by providing necessary credentials. (Sales Person Name alteration is not allowed, if any pending orders exist on the device).



# SALES ORDER ON MOBILE



**View Sales Report:** User can view summary of previous Orders by providing information in Filter-Criteria.

Now your Mobile App.has been ready to use.

**How to Import Mobile Orders in Unisolve**

You can convert your all Pending Mobile Order through Sales-> Invoice Export/Import-> Import Mobile Order option in Unisolve. Select all pending orders (F5 Key for select all products of particular Order No.) & press Create Sales Inv. Option then system asked Sales Series (Like: Wholesale/Distribution/Third Type etc.), please select Sales Series which you wants then system convert your pending order in Sales Invoice.

If you want to see your Pending Orders detail, then please select Pending Order Details option through Sales->Invoice Export/Import. If you want to check particular Customers Pending Order then please enter customers Name & if you want to check particular Sales Persons Pending Orders then please enter Sales Person Name.

If you want to cancel your all Pending Orders then please select Cancel Orders (Mobile) option through Sales->Invoice Export/Import.



You are kindly requested to check the following things before Closing Financial Year:

### **Pending Purchase Challan:**

Pending Purchase Challan can be transferred new year company while closing. Please tick the option “Transfer Pending Purchase Challan” option while closing financial year.

### **Pending Wholesale Challan:**

Pending Wholesale Challan can be transferred new year company while closing. Please tick the option “Transfer Pending Wholesale Challan” option while closing financial year.

### **Pending Purchase Order:**

Please note that pending purchase orders are not carried forward to next year so please enter new purchase orders in new year company.





## **Pending Purchase Return:**

Pending purchase returns are transferred to new year company after closing. Please tick the option “Transfer Pending Purchase Returns/Replacement” while closing financial year.

## **Pending Wholesale Return:**

Pending wholesale returns/replacements are transferred to new year company after closing. Please tick the option “Transfer Pending Wholesale Returns/Replacement” while closing financial year.

## **Balance Validation:**

Before one or two days of closing, to validate the stock, please run **System->System Integrity->Recalculate Product Balances** option with all the questions “Y” except the question “**Don’t want to update Current Balances (Update Adjustment Qty.)**”. Please tick this question only if your current balance of items is correct and you want to update the difference between current quantity & calculated quantity to Adjustment field. Please match the computer’s stock with the physical stock in your shop and make the surplus/shortage entries if required. Ensure that exact stock is carried forward to next year.

## **Pending Outstanding: (Wholesale & Purchase Invoice)**

Please use this option if you want to import bill wise outstanding of customers and supplier. Please ensure that credit days of customers are greater than 1 in current year company. It will not transfer the pending bills of customers having 0 credit days in customer master. To transfer the bill wise outstanding, please select **Opening Balance (Pending Bills)** option from **Accounts->Import Data** menu in the new year company. Please select the source company, invoice series (voucher type) and the period for which you want to transfer the pending bills.

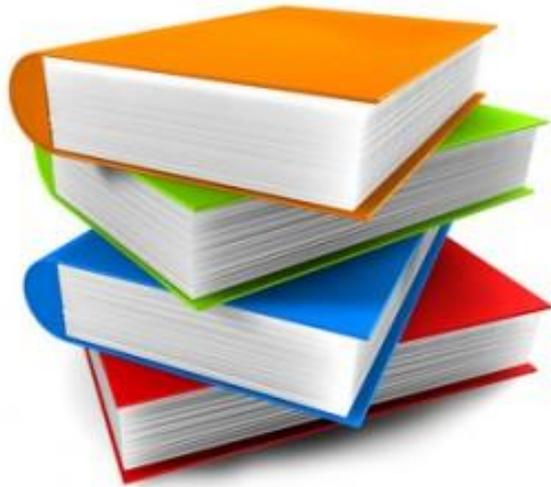
## **Patients Balance Transfer:**

Patient account balance is not transferred bill wise and only net balance is transferred to new year. Please tick the option **Transfer Patient Opening Balance** while closing financial year.

## **Accounts Balance Transfer:**

To import the account balances from last year please select **Import Opening Balances** option from **Accounts->Import Data** menu. Please run **Recalculate Account Balances** option from **System->System Integrity** menu after importing the balances. (Please run **Balance Validation** option from **Accounts->System** menu in DOS version) Please note that accounts balances can be imported at any time in the current year company and can be done again if required.





## Handling of Closing Stock:

You can take out the closing stock value from **Reports->Stock Valuation** option. To enter the value of closing stock in accounts please create Closing Stock account in **Accounts->Master Data->Accounts** menu, if the same does not exist in accounts. Please mention the schedule of the account as “Closing Stock”. You can also create different closing stock accounts for the stock value of different tax types. Please also ensure that correct closing stock schedule no. is mentioned in **Accounts->System->System Parameters**. Now when you will see any of Trading Account, Profit & Loss A/c or Balance Sheet, it will ask you to enter the closing stock value.

## Handling of VAT Credit:

You can enter VAT Credit amount against Input Credit from **Reports->Vat Reports->Update Input Vat Credit** option. You can enter Vat credit against Input Credit on opening stock, Input Credit brought forward & Purchase of Capital Goods. In this option you enter Total Amount, No. of Months, Monthly Amount & Adjustable date range. The Input Credit amount entered here will reflect in VAT forms automatically. You may need to enter Journal Vouchers to adjust input tax & output tax accounts.

## Data Backup:

Please ensure that you have taken proper backup of your data before financial year closing. Please take the backup on CD & hard disk both.



# Year End Closing

Date :

Nil balance Batch No

Negative balance Batch No

Stock as Opening Balance

Patient Opening Balance

Pending Purchase Challan

Pending Wholesale Challan

Pending Purchase Return/Repl

Pending Wholesale Return/Repl

Discontinue Patient

Discontinue Product

Update Product Balances

Please select **System->Year End Process->Close Financial Year** option to close the financial year. Enter the closing date as “31/03/17” and you will be asked the following question:

**Transfer Nil Balance Batch No.**

(Please remove the tick from this option if you don't want to transfer nil balance batches in new year)

**Transfer Negative Balance Batch No.**

(Please tick this option if you want to transfer negative balance batches also in new year)

**Transfer Stock as Opening Balance.**

(Please remove the tick from this option if you don't want to transfer stock in new year)

**Transfer Patient Opening Balance.**

(Un tick from this option if you don't want to transfer Patients opening balances in new year)

**Transfer Pending Purchase Challan.**

(Please tick this option to transfer pending purchase Challan to new year company)

**Transfer Pending Wholesale Challan.**

(Please tick this option to transfer pending wholesale Challan to new year company)

**Transfer Pending Purchase Return/Replacement**

(Please tick this option to transfer pending Purchase Return/Replacement to new year company)

**Transfer Pending Wholesale Return/Replacement**

(Please tick this option to transfer pending Wholesale Return/Replacement to new year company)

**Transfer Discontinue Patients**

(Un tick from this option if you don't want to transfer discontinued patients in new year company)

**Transfer Discontinue Products**

(Un tick from this option if you don't want to transfer discontinued products in new year company)

**Update Product Balances**

(Please tick this option if you have not run the Balance Validation earlier). Please note it may take a lot of time.

Now please click on **Ok** to continue the closing process. After the completions of the process, please run Structure Verify & Indexing options in new year company from **System** menu. Now you can start working in new year company.



## How to get Support?

You will be glad to know that today we are providing our services to more than 22000 clients all over India. Though our software solutions do not require much support even then we have designed a very strong support system to ensure instant attention to any of your support requirements. You can contact our dedicated customer care center by using any of the following options:

## **Softworld (India) Pvt. Ltd.**

21, Sunder Market, Near SMS Hospital, Jaipur-4 (Raj.)

Telephonic Support from Unisolve/Cross Customer Care:

+91(141)2577600 (Alternate:+918290577600)

+91(141)2577601 (Alternate:+919829577601)

+91(141)2573086 (Alternate:+919829673086)

Online Support at [www.swindia.com](http://www.swindia.com)

Email: [support@swindia.com](mailto:support@swindia.com)

Support Center App.

*Leading Towards Intelligent Solutions....*

# Retailgraph

For Retail Stores & Chains

 Online Solution	 Fast Billing	 Multiple Payment Handling	 Complete MIS	 Financial Accounting
 Bar Coding	 Customer Care	 Expiry Management	 Profit Analysis	 Better Relations
 Inventory Control	 Financial Accounting	 Claims Tracking	 Zoom In/Out Queries	 Export/Import Options



## Softworld (India) Pvt. Ltd.

21, Sunder Market, Near S.M.S. Hospital, Jaipur-04  
 Phone : +91-141-2577605 (5 Lines) Fax : 2571882  
 Customer Care Centre : +91-141-2577600 (5 Lines)  
 Email : info@swindia.com Web : www.swindia.com



[www.swindia.com](http://www.swindia.com)  
[www.retailgraph.com](http://www.retailgraph.com)



Right 18 Unisolve, Cross & Retailgraph are registered trade marks of SWIL. All other trademarks acknowledged.



## **Disclaimer**

This information is completely based on the generally available information in public domain. One may also note that this information is issued in the interest of the common people & traders in order to create the awareness among them. SWIL is not responsible for any consequential loss or damages arising out of this information. Please apply your wisdom.



© Copyright

**RetailGraph, UNISOLVE, CROSS** are registered trademarks of Softworld (India) Pvt Ltd., Jaipur. All other trademarks belongs to their respective companies.

Thank  
You



**SWIL**