Check List

- 1. To Avoid Corruption related issues on Windows 7 or higher systems. Please run SMB2 Setup & settings of Write Cache Policy as per following:
- a. To avoid data loss or data corruption when using Windows Vista, Windows 7 or Windows 8 clients in a network where data is stored on a Windows Server 2008 or higher systems.

Please run attached program on windows 7/8/vista computers to run Unisolve or Cross properly.

Applicable to Vista and higher. Installation is denied on other machines. This Package does not work on Win95/Win98/WinMe.

This package creates and modifies values under following registry key:

HKEY_LOCAL_MACHINE\system\Current Control Set\Services\Lanman Workstation\Parameters

The following registry values are created and set to zero: FileInfoCacheLifetime FileNotFoundCacheLifetime DirectoryCacheLifetime

2. Change Write Caching on Device through Hard disk as per following:

Right Click on My Computer then select Advance System Setting-->Hardware-->Device Manager-->Disk Drives-->Select & right click on Hard disk Properties-->Select Policies then untick Write Caching Policy.

🖉 🖉 🕨 Control Panel 🕨	All Control Panel Items System		
Control Panel Home Syz © Device Manager © Remote settings © System protection © Advanced system settings See also Action Center Windows Update Performance Information and Tools	tem Properties 28 Computer Name Hardware Advanced System Protection Remote Device Manager To Device Manager ists all the hardware devices installed on your computer. Use the Device Manager to change the properties of any device. Device Manager Device Installation Settings Choose whether Windows downloads driver software for your devices and detailed information about them. Device Installation Settings OK Cancel Apply Comain: customercare.local Windows activation Windows is activated	Device Manager File Action View Help Computer Disk drives Disk drives Display adapters Display Ad	ST3500118AS ATA Device Properties ST3500118AS ATA Device Properties Concell Polices Values Data Value Polices Values Data Value Polices Values Data Value Polices Value Police Value Police Value V
	Product ID: 55041-006-2496626-86009 Change product key	Opens property sheet for the current selection.	Cancel

- 3. If working on Lan then please check following options in all computers:
 - a. Please Disable Windows Firewall through Control Panel
 - b. Please do following some process

System are Connecting with each Other And Software are running at all node But System do not Ping With Each Other (If Quick Heal Anti Virus Install). Please do Some Steps for pinging

1. Open Quick Heal Anti Virus and double click On Internet & Network as shown in Images Below



2. After That Click On Firewall Protection Setting

Quick Heal Total Security	Settings	Tools	Reports /irus data	Help base 18 I	- May 20	×
Internet & Network			«	Back to N	/lenu	
Firewall Protection Protects PC from network attacks		ON			¢	
Browsing Protection Blocks access to infected websites		ON				
Malware Protection Protects PC from spywares, adwares, keyloggers, riskwares		ON				
Phishing Protection Prevents from accessing phishing and fraudulent websites		ON				
Browser Sandbox Ensures privacy and additional security while you surf		OFF			ø	
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3. After That Untick Stealth Mode and Click On Traffic Rules Configure



4. After That Select ICMP and double Click

1	Display Alert Message				
	Create Reports				
	C:\Program Files\Quick Heal\Quick He\Fi	rewall	Bro	o <u>w</u> se	
	Exceptions				
C	Exception Name	Protocol	Direction	Action	*
Fi	Block RPC TCP - Inbound and Outbound	тср	In/Out	Deny	
м	Allow VPN Connections (PPTP) TCP - Outbo	ТСР	Out	Allow	
	Allow L2TP UDP - Outbound	UDP	Out	Allow	
-	Allow DHCP - Inbound	UDP	In	Allow	
1	Allow Internet Connection Sharing UDP - In	UDP	In	Allow	
Co	Allow Internet Connection Sharing TCP - Int	ТСР	In	Allow	
	ICMP	ICMP	N/A	N/A	
Р	Allow Internet Connection Sharing TCP - Ou	ТСР	Out	Allow	
Cr	Allow Internet Connection Sharing UDP - O	UDP	Out	Allow	-
_	Allow Quick Heal Remote Support	тср	Out	Allow	=
4	Allow Web Browsing	TCP	In/Out	Allow	
Pr	Allow Remote Desktop	тср	In	Allow	*
	Add Remo <u>v</u> e Up Dow	n	Default	<u>0</u> K	<u>C</u> ancel

- 5. Click On Next
- 6. Again Click On next
- 7. After That Select All In And Out Check Box Like this image

D Q	uick Heal			Settings	Tools	Reports	Help	-	
Configu	ire Traffic Rules							23 20	01(
	isplay Alert <u>M</u> essage reate <u>R</u> eports Add/Edit Exceptions						×	J	
Exce	ICMP Settings:					_			
	Name	Type	✓	In 🔽	0	ut	<u> </u>		
Fi 🗖	Echo Reply	0		~	¥				
	Destination Unreachabl	3		<u> </u>	✓		=		
	Source Quench Redirect	4		3	N				
	Alternate Host Address	6		-	3				
	Echo Request	8		v					
	Router Advertisement	9			v V				
└	Time Exceeded	11		.	v		-		
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- V A	Allow Web Browsing		TCP	In/Out		Allow			
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8. After That click on ok button and save changes button

Note This process do be done all quick heal machine

- c. Please run EXE through Local Drive on Node Systems.
- d. Please check Port No. in System Parameter/Company Information. Port No. must be differing in every Company, every Principal & every Year.
- e. Please check Printer Setting. (Not Reqd. Net Use Setting) Please give Share Name & Printer Name Same & Set as Default on all node systems.
- f. Please check & create User Master for login in Software for each computer separately. When any user runs Software then User login must be separate in each node.
- g. Please Run Software & Login Current Year Company on Server also. Explain to our client also.
- h. Please generate any report on Node System for checking reports can be generating speedily on Node Computers. When you generate any Report on Node then system shows Report Generating on Server then works properly.
- 4. If any clients wants to generate VAT Forms then please check following points:
 - a. Please check & run SwilSetup with Dotnet for Vat Forms.
 - b. Please create a new Folder in US Directory with name of "Common" for Vat forms. Please copy all XML & Excel Files in Common Folder for Vat Forms.

- c. Please check & mention State Name properly in Company Information.
- d. Please Registered Files with open Cmd prompt with Administrator rights. (C:\Windows\Microsoft.net\framework\v4.0) Regasm D:\Us (Given Path of US Folder)\analysis.dll /codebase & vatforms.dll /codebase (If Windows not login with Administrative Rights)
- When display any report & showing error then please Register mscomctl.ocx & mscomct2.ocx files. (C:\Windows\System32) Regsvr32 mscomctl.ocx & mscomct2.ocx (If Windows not login with Administrative Rights)
- 6. Please Exclude US EXE Folder & Data Folder in Quick Heal Settings.
- 7. When system give Set As Default Printer Error In Windows 7 Or Higher Machine:

On "device and printers" I got a list of printers but do not have a "Default printer". If i set one out as default it gives me 0x00000709. I found 1 possible solution

Regedit -> HKEY_CURRENT_USER -> Software-> Microsoft-> Windows NT-> Current Version-> Windows-> Right lick on windows after that click permissions after that select RESTRICTED and check Full Control Check box below Allow Column

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Add	Remove
Allow	Deny
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settings,	Advanced
issions	
Cancel	Apply
	stomercare Joc tors) Add Allow V Settings, issions Cancel

After This process restart the machine & run With Set as Default Printing Facility in Windows 7 or Higher Machine.

8. While working on more than 1 computer,

a. There is no support for Windows 98 on any computer.

b. There can be data loss if in Main Computer (Data Server) there is Windows 7/8 operating system.

c. In Main Computer (Data Server) there is Windows XP SP2 operating system and all other nodes are on same operating system which can be Windows XP SP2/ WIndows7/Windows 8 on all nodes.

d. If main system on Windows Server (2003/2008/2012/2014) then nodes may have any windows operating system Windows XP SP2/7/8.

9. When Open 15.1 or Higher Version OF Unisolve Or Cross Dos Version Showing Error



For solve this problem follow some step as written below 1. Open Run And Write "REGEDIT"

- 2. HKEY_LOCAL_MACHINE
 - A. SYSTEM
 - B. CurrentControlSet
 - C. Services
 - D. Winmgmt

Now Double Click on Start from the Right Penal and Write 2 in Value Data

Edit DWORD (32-bit) Value	×
Value name:	
Start	
Value data:	Base Hexadecimal Decimal
	OK Cancel

- 3. Now Open Run and Write MSCONFIG
- 4. Now Click On Services Tab
- 5. Now Check the "Windows Management Instrumentation" Services

eneral	Boot	Services	Startup	Tools				
Service				Manufacturer	Manufacturer Status Date Disabled			
Windows Driver Foundation - Us			lation - Us.	Microsoft Corporation	Microsoft Corporation Stopped			
V W	ndows E	rror Report	ing Service	Microsoft Corporation	Microsoft Corporation Stopped			
🔽 W	ndows E	vent Collect	tor	Microsoft Corporation	Stopped			
V W	ndows E	vent Log		Microsoft Corporation	Running			
V W	ndows Fi	rewall		Microsoft Corporation	Running	Running		
V W	ndows Fi	ont Cache S	Service	Microsoft Corporation Running				
Windows Image Acquisition (WIA)		Microsoft Corporation Running						
Windows Installer		Microsoft Corporation	Stopped					
Windows Management Instrume			Instrume.	. Microsoft Corporation	isoft Corporation Running			
1 W	ndows M	ledia Center	Receiver.	. Microsoft Corporation	Stopped	Stopped		
V W	ndows M	ledia Center	Schedule.	Microsoft Corporation	ficrosoft Corporation Stopped			
V W	ndows M	ledia Plaver	Network	Microsoft Corporation	Stopped		•	
Vote th	at some	secure Micr	osoft servi	es may not be disabled.	Enable	al Disable a		
Hide	al Micro	soft service	:0					

6. Now Click Apply Or Ok Button and Restart The PC.

10. HOW TO ADD A GENERIC PRINTER IN WINDOWS 10

- a. First, click in the search bar at the lower left of the screen, next to the Start button. Type "control panel" (without the quotes) in the bar and hit **enter**. Then click "View Devices and Printers."
- b. Click "Add a printer." An option will appear that reads "Add a local printer or <u>network printer</u> with manual settings." Select that and click next.
- c. Windows will provide a dialog box to choose your port. LPT1: OR USB is the usual choice, but pick the appropriate port if you know, Click next.
- d. Windows will ask for the manufacturer of your printer on the left. Click Generic. On the right, you'll get a selection of drivers. Click Generic (text only),



e. Printer Name and Share Name Must be same.

Now check with Dot Matrix Printing on Windows 8.1 and Windows 10 Machine